



X-Sign
Broadcast
User Manual



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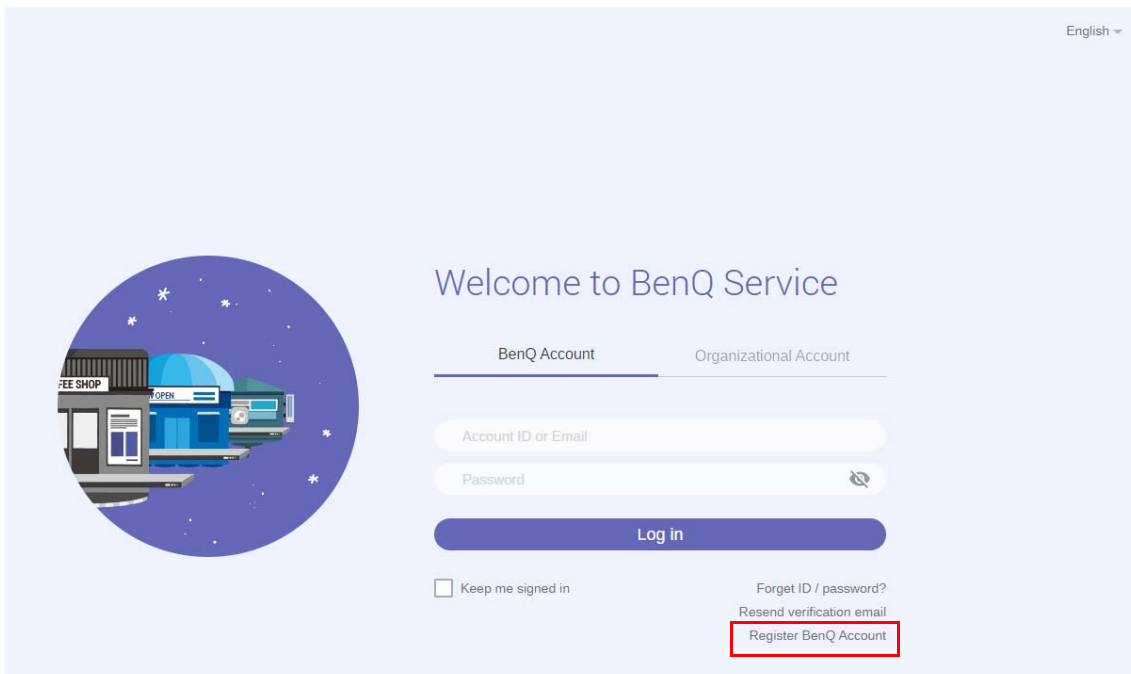
First Establishment

Registering a new account as an administrator

With BenQ IAM (Identify and Access Management), you can manage all of your BenQ services (including X-Sign Manager) in one account. Follow the steps below to register an account and connect to X-Sign Manager.

With BenQ IAM (Identify and Access Management), you can manage all of your BenQ services (including X-Sign Manager) in one account. Follow the steps below to register an account and connect to X-Sign Manager.

1. Go to BenQ Service website <https://service-portal.benq.com/login>. Suggested browsers are Chrome, Firefox.
2. If you are an administrator, click **Register BenQ Account** to register an Administrator account for the company.



The email has not been verified. We'll send the email from "BenQ", so you can quickly search for it. If it isn't in your inbox, check your folders. If a spam filter or email rule moved the email, it might be in the Spam, Junk, Trash, Deleted Items, or Archive folder.

Close

3. After you click **Register BenQ Account**, you will see the following message. Go to **Click here** to proceed.

Message ×

To create an administrator account, [click here](#).

To create a user account, contact your administrator.

Exit

4. Fill in the following fields and click **Submit** to create a new Administrator account.

Sign up ×

*E-mail

Use email as account ID

*Account ID

REMIND: Please do NOT using your personal data to fill the account name. It may increase the risk to reveal you privacy.

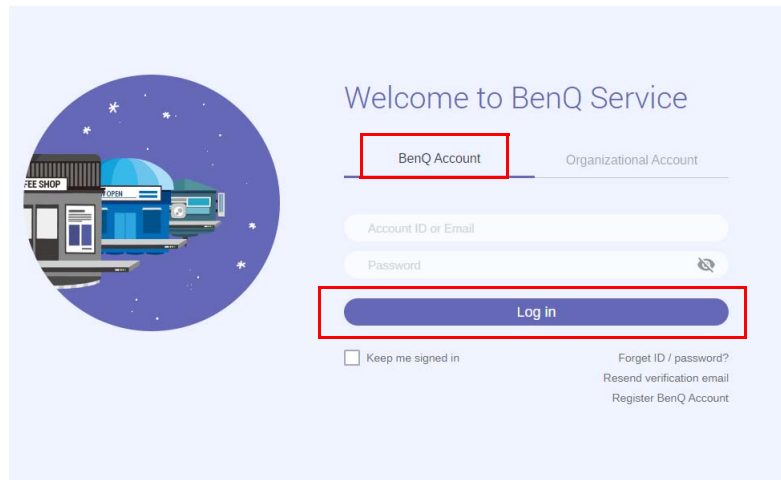
*Password

Submit Cancel

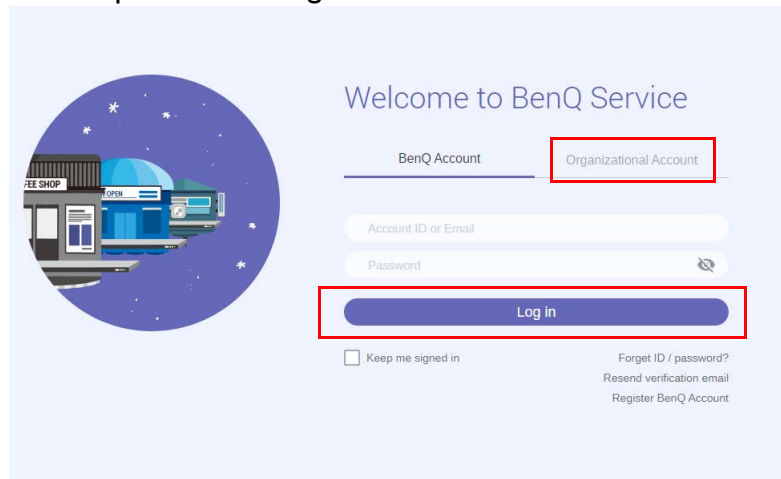


- For the account ID, enter a value between 4 and 20 characters long. Only numbers (0-9), upper and lowercase alphabets (A-Z, a-z), and the following special characters (-)(.)(_) are allowed in the account ID and name.
- The password must be a combination of alphanumeric and must be between 6-12 characters. Passwords like “2945678” (all numbers), “eduabsc” (all alphabets), “12ab” (less than 6 characters), and “12abcd345678efg” (more than 12 characters) are unacceptable.
- Uppercase and lowercase letters don't need to be typed the same way every time you key in the password.

5. If you are a regular user, ask your company's administrator to create a user account for you. After you receive the account, click **Log in** under **BenQ Account** directly after verifying your email.



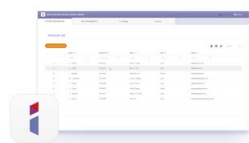
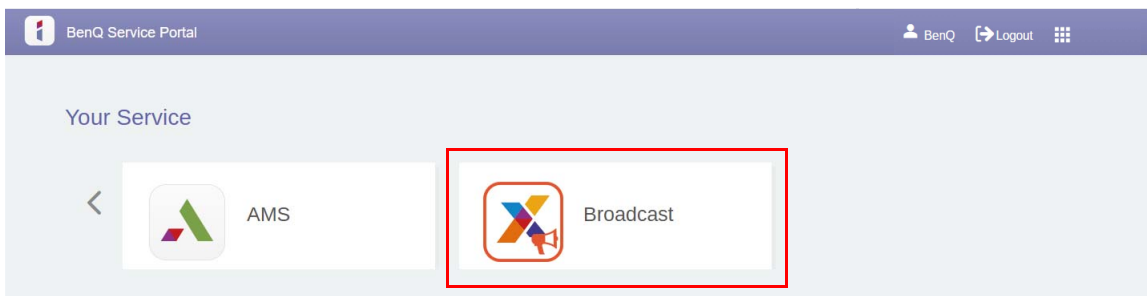
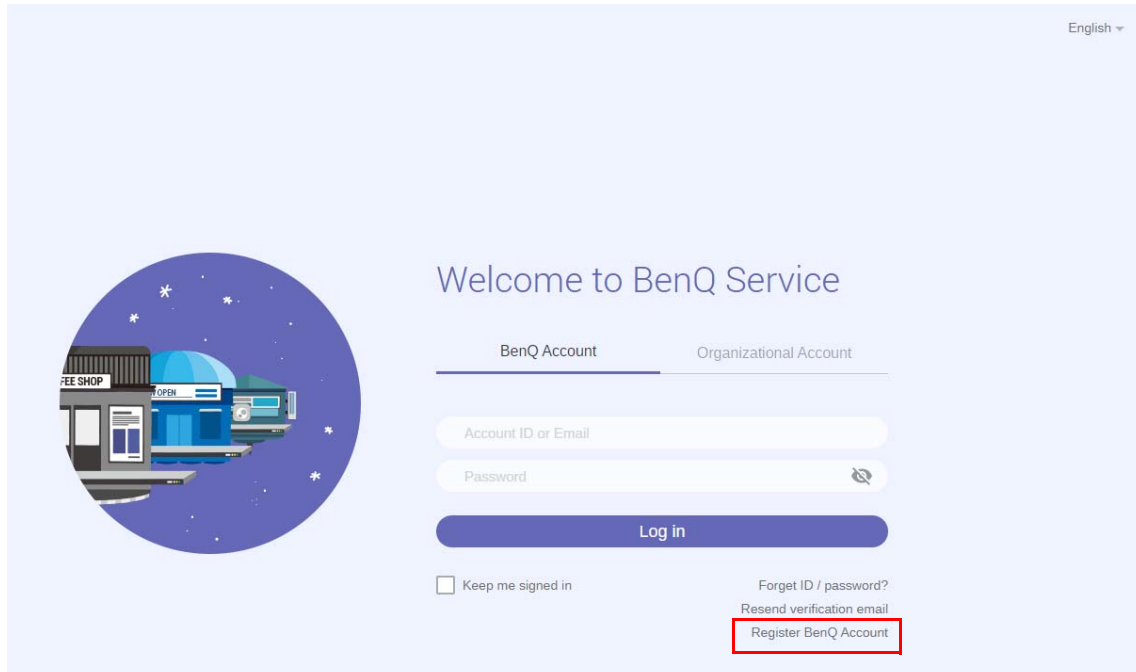
6. If your organization has authenticated AD (Active Directory) server, you can use your own organizational email and password to login.



Accessing X-Sign Broadcast

Before you begin, make sure that you have a valid account that has been registered. Two ways are provided to access your account:

1. Go to BenQ Service website <https://service-portal.benq.com/login>. Log in and choose **Broadcast**.



IAM

IAM integrates the account managements in all of the BenQ Business Services. You can use one



X-Sign

Easy Content Creation, Scheduling, Management software|X-Sign Intuitive Solution



DMS

SmartDMS is a software solution for device management, system image/application OTA,

2. Go to X-Sign Broadcast website <https://www.benq.com/en-us/business/ifp/x-sign-broadcast.html>. Click **Get Started** to go to the Broadcast page.



X-Sign Broadcast

The Smart Broadcasting System with Instant Delivery and Easy Management

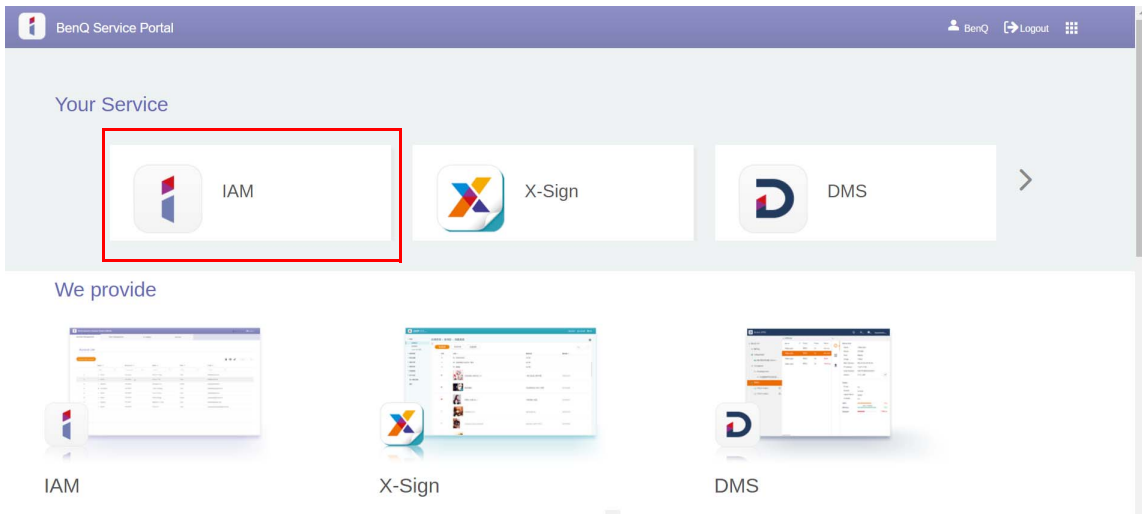
X-Sign Broadcast is a wireless broadcast system that can push alerts, messages and announcements during class. Unlike traditional classroom messaging systems, X-Sign Broadcast ensures immediate message delivery as well as group notification. Serving as a next-generation information center, X-Sign Broadcast lets you manage class time content and broadcast enriching material from any device. Creating an engaging learning environment has never been easier.



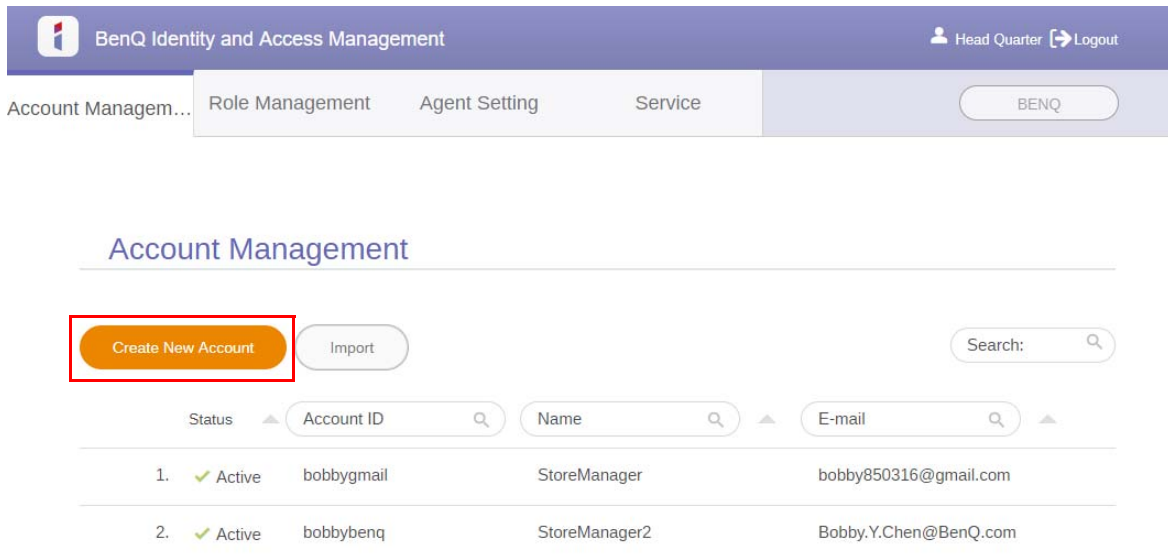
[Get Started](#)

Creating a new account for regular users

1. As an administrator to create a new account for regular users, go to BenQ Service website: <https://ams.benq.com>. Suggested browsers are Chrome, Firefox.
2. Log in and choose **IAM**.



3. Click **Create New Account** to continue.



4. Fill in the following fields. Be sure to enter the correct email address and activate the X-Sign and Broadcast service. Click **Submit** to create a new account.

The screenshot shows the 'Create New Account' interface in the BenQ Identity and Access Management system. The page is divided into several sections:

- Account Management:** Includes tabs for Account Management, Role Management, Agent Setting, and Service.
- Create New Account Form:** Contains input fields for E-mail, Account ID, Password, Confirm Password, Name, Company (BenQ), Country/Area (Taiwan), and Timezone (UTC+08:00 Taipei). A note indicates the account ID should not contain personal data.
- Service Setting:** A section for enabling services. It includes a checkbox for 'Set this account as substitute administrator, has all of the permissions, two accounts at most'. Below, there are three rows for services: X-Sign (checked, role: Schedule Manager), DMS (unchecked, role: Guest), and AMS (unchecked, role: User). A 'Broadcast' service is also checked. Each row has a 'Create a new role' button.
- Buttons:** A 'Submit' button is highlighted with a red box, and a 'Cancel' button is located to its right.



You can easily switch to different services, **X-Sign**, **DMS**, **AMS**, **Broadcast**, by clicking the icon on the upper right corner.

5. The account has been created and a verifying email is sent to the new account owner.

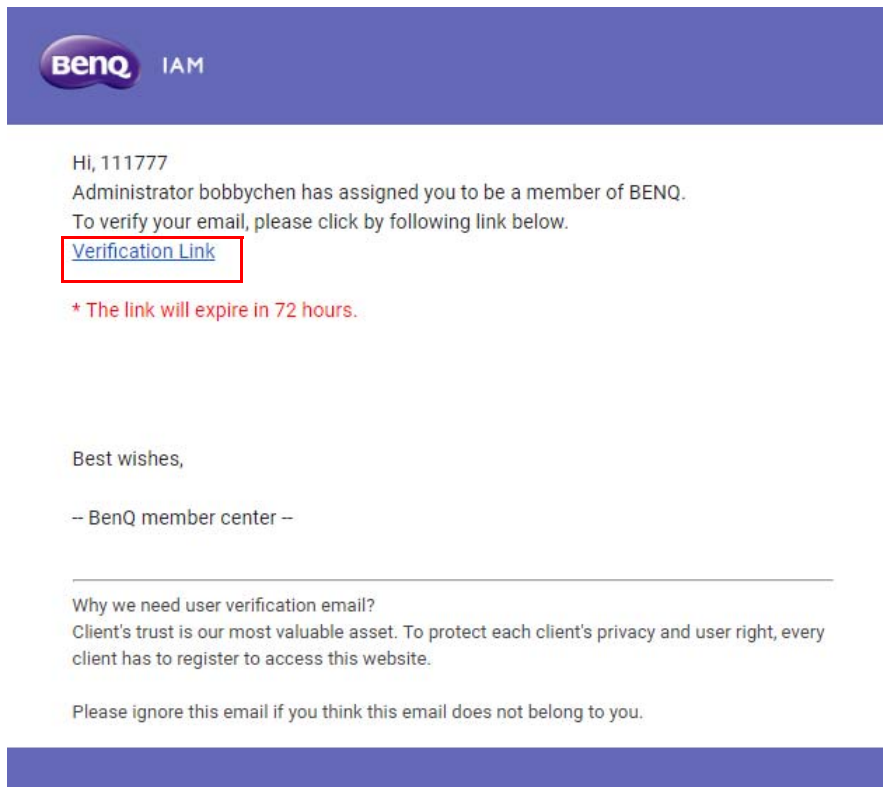
The screenshot shows a 'Message' notification box with the following text:

The account has been created. We'll send the email from "BenQ". If it isn't in your inbox, check your folders. If a spam filter or email rule moved the email, it might be in the Spam, Junk, Trash, Deleted items, or Archive folder.

A 'Close' button is located at the bottom right of the message box.

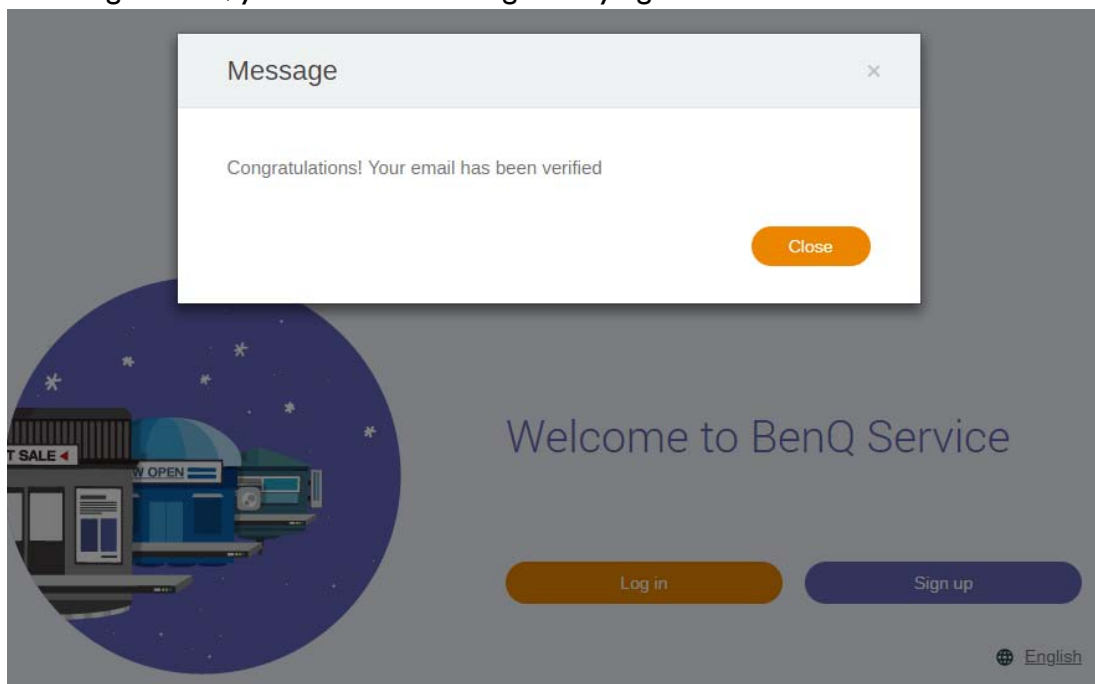
Account verification

1. Users receiving verifying emails should click the verification link in the email within 72 hours.



The account can be created only by the administrator (IT personnel) on BenQ IAM. Users cannot create an account by themselves.

2. After clicking the link, you will see a message notifying that the email has been verified.



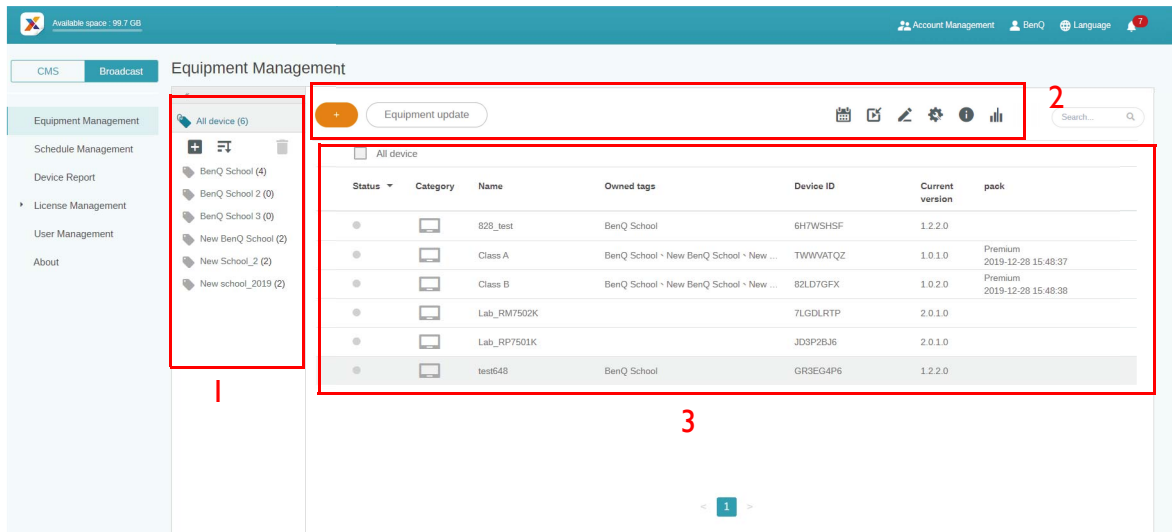
3. Click **Log in** to access X-Sign Manager. For more information about how to log in, refer to [Accessing X-Sign Broadcast on page 7](#).

X-Sign Broadcast







X-Sign Broadcast delivers all kinds of customized messages, including evacuation and emergency alerts. There are two modes of message delivery: Interrupt and Schedule. Interrupt messages are delivered to the class immediately, appearing on the display's screen during class. Schedule messages can be scheduled beforehand to appear on the display at a certain date and time. And because the client is connected to the web, it is possible to schedule messages using any computer, Android smart device, or X-Sign-compatible display.

Broadcast overview

While logging in, select **Broadcast > Equipment Management**. You will see three main parts, as described in the table below:



Item	Description
I.	<p>Device Tab</p> <p>You can check the devices/tags here and see the details in the operation tab.</p> <p> : Create a tag : Sort Descending : Delete a tag</p>

2.	Editing Tab	<p>You can edit the devices/tags by choosing the buttons in this area.</p> <ul style="list-style-type: none"> •  Create Schedule: Read Using Create Schedule on page 28 for more information. •  Create interrupt: Read Using Create interrupt on page 35 for more information. •  Edit tag/ Edit device: Read Editing tags on page 22 and Editing devices on page 24 for more information. •  Screen Settings/ Device Control •  Device info •  Inspect report: Read Device Report on page 43 for more information.
3.	Operating Tab	<p>You can see the corresponding content while switching the devices/ tags on the device tab.</p>

Adding devices



We recommend using DMS to add new devices so you can manage multiple devices more easily.

If your devices have been enrolled via DMS, skip this step as the device list in X-Sign Broadcast will be synced automatically.

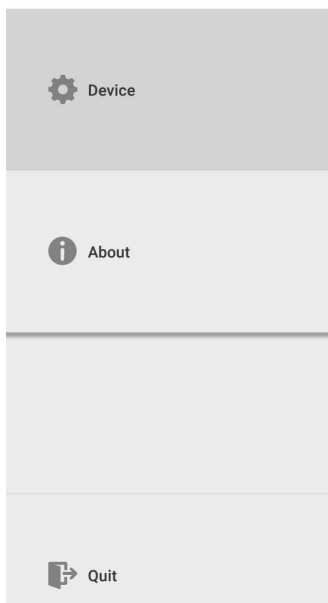
- To manually add more devices, refer to [Adding devices through QR code](#).
- For version < 2.3.0.0, refer to [Adding devices for version below 2.3.0.0](#).

Adding devices through QR code

I. Open **BroadcastSetting**. Install the DMS app on your mobile device and scan the QR code.



BroadcastSetting



Device status:

✘ Not bound

Steps to bind device are as follows:

1. Install DMS app on mobile device



Android



iOS

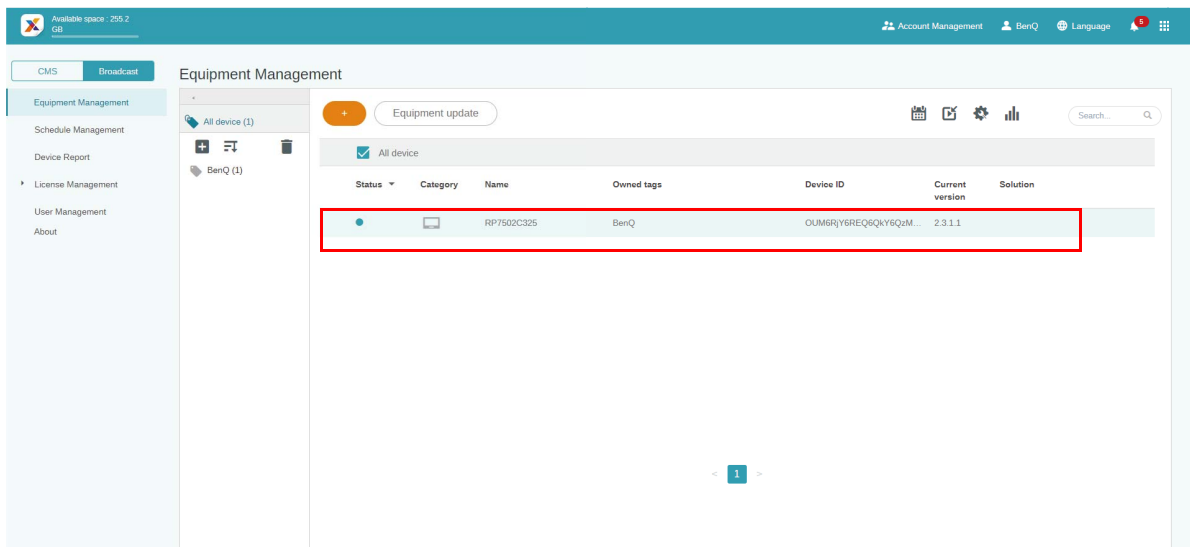
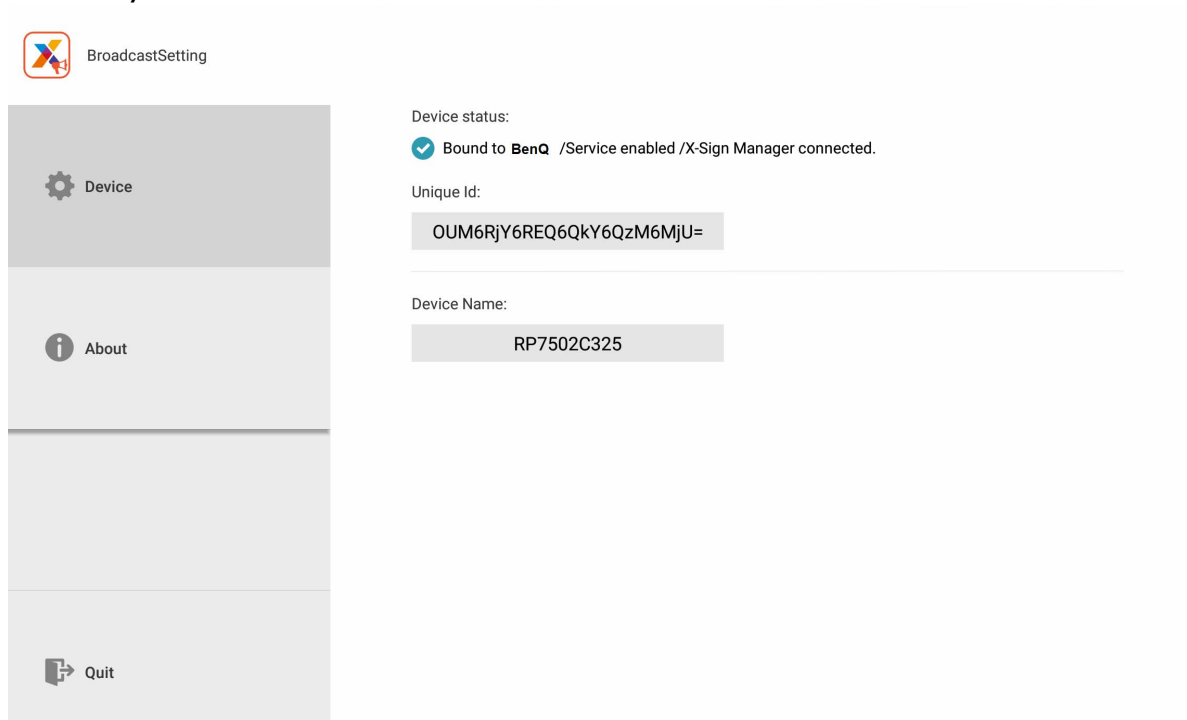
2. Open DMS app to add device



Unique Id:OUM6RjY6REQ6QkY6QzM6MjU=

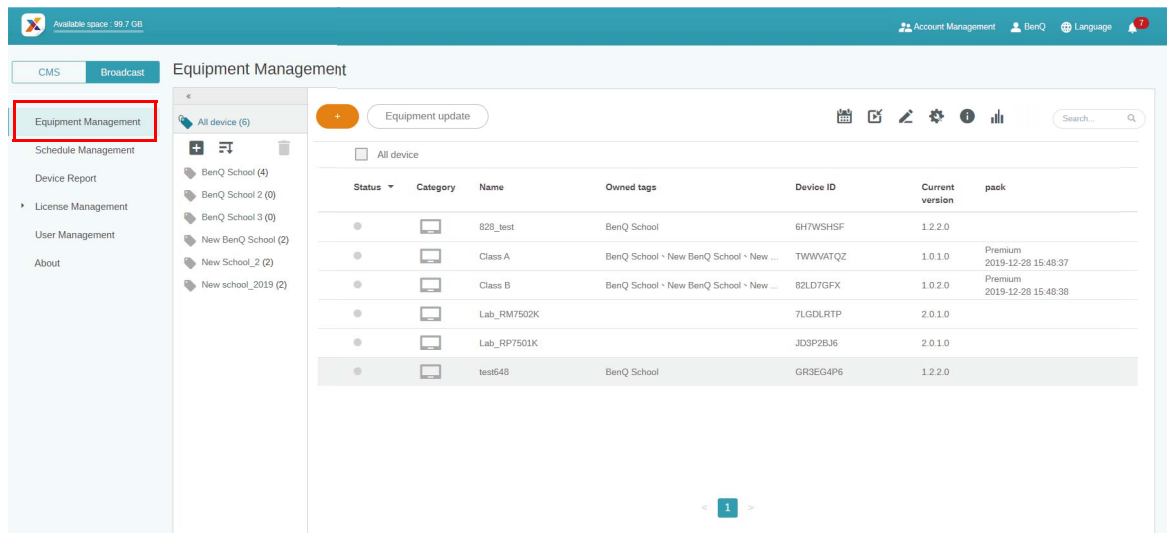
3. Broadcast service will be automatically enabled when operation is done

2. After filling in the setting in DMS app on your mobile device, the Broadcast will be activated successfully.



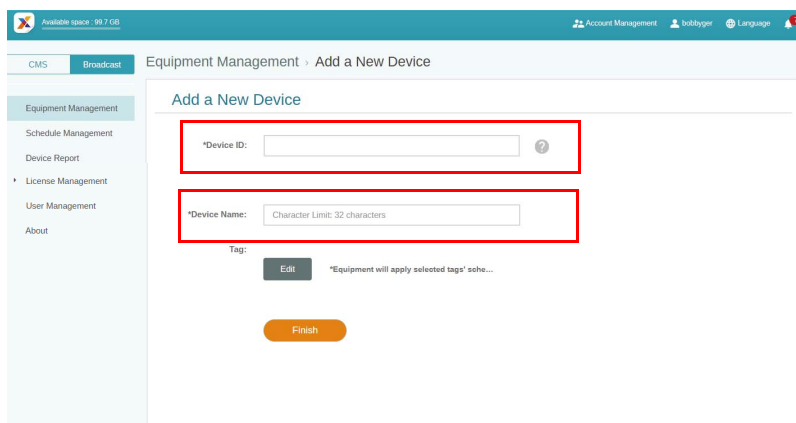
Adding devices for version below 2.3.0.0

1. To add a new device, go to **Broadcast > Equipment Management**.

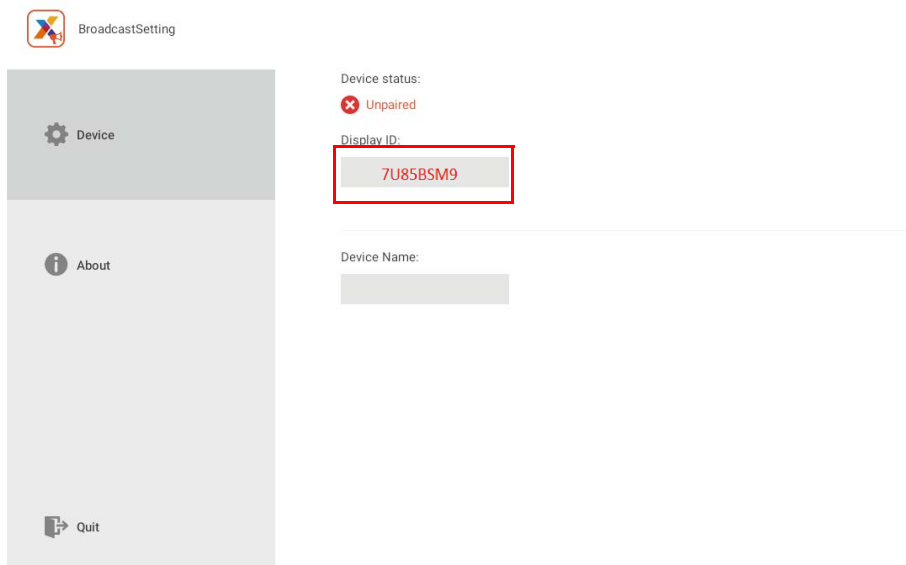
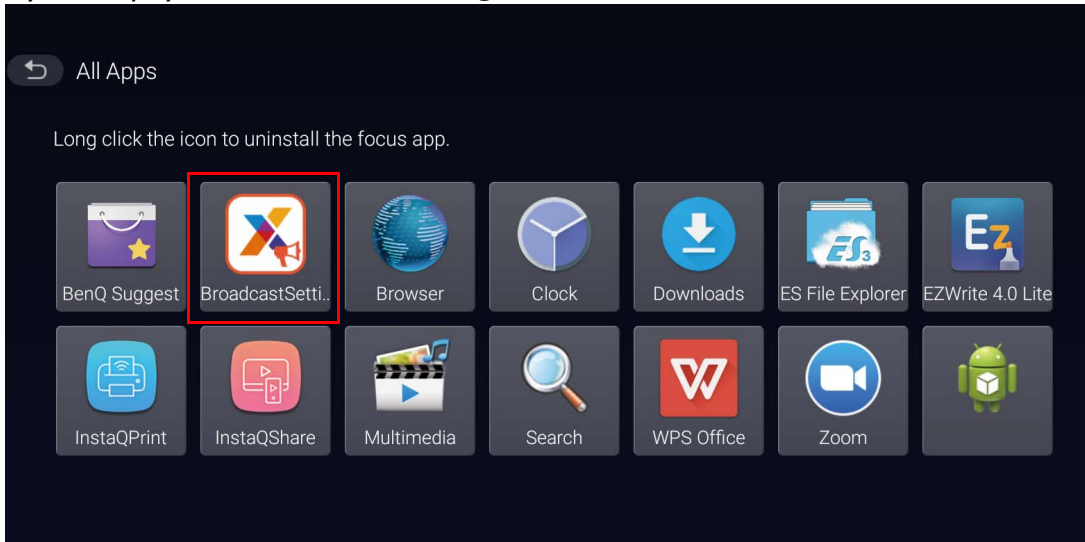


2. Click **+** to **Add a New Device**.

3. Enter your device ID and device name.

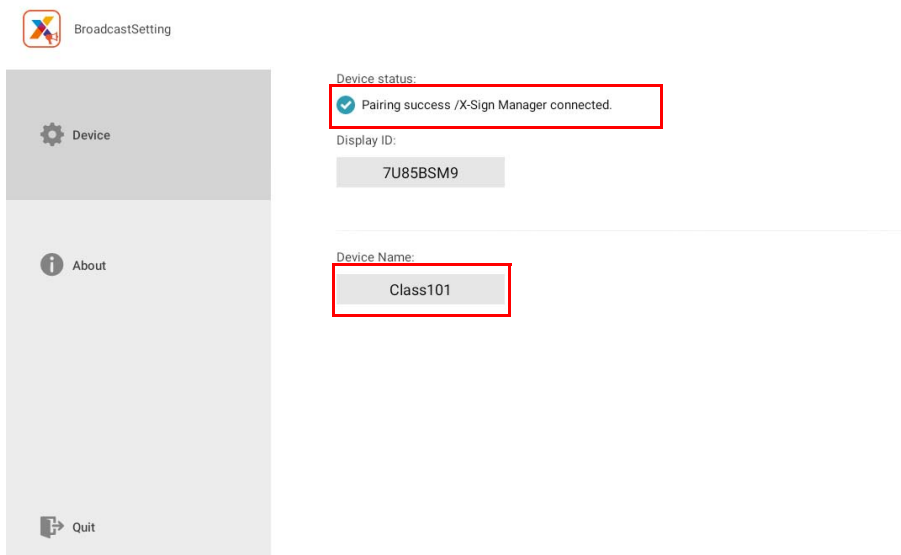


- Find your display ID in **BroadcastSetting** > Device.



Be sure that the display is connected to the Internet and is set to the correct time zone.


- The display is successfully paired with X-Sign Manager when the device status shows “Pairing success” and the device name is correctly displayed.

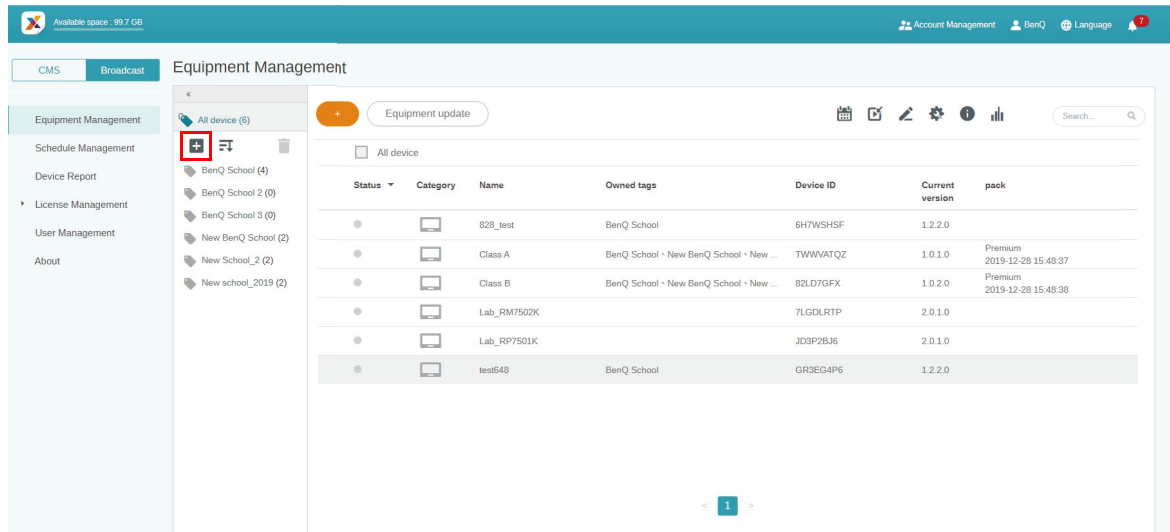


Tag management

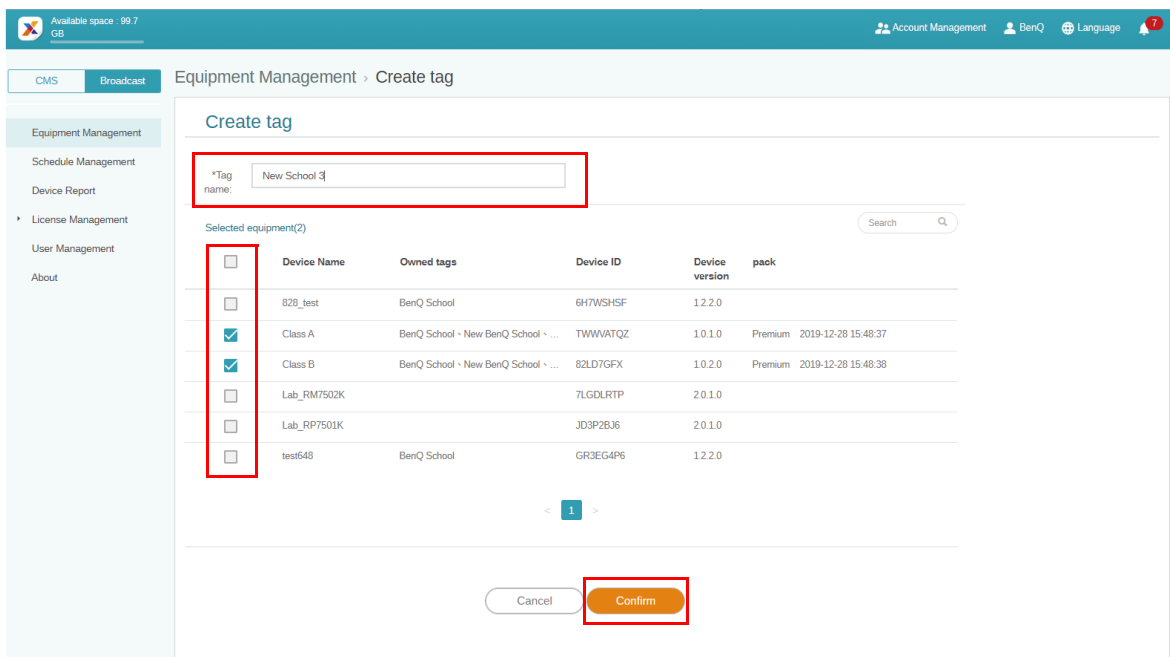
You can create tags to group devices.

Creating a tag **after** device binding

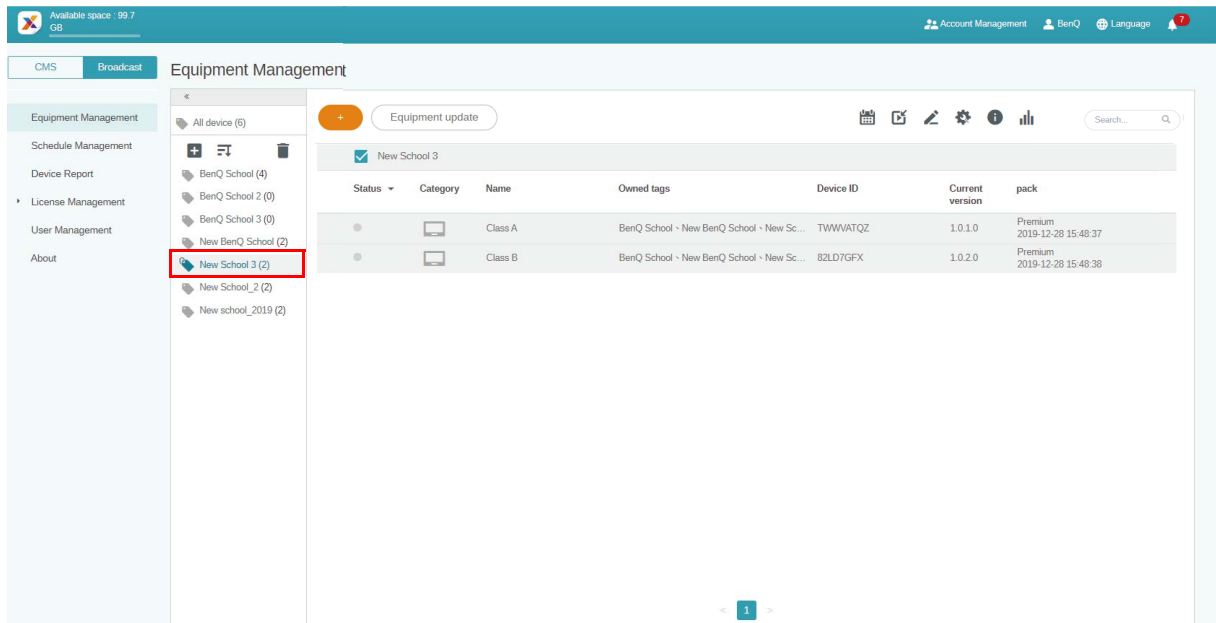
1. Create a tag by clicking .



2. Enter the tag name, select the corresponding device(s), and click **Confirm**.

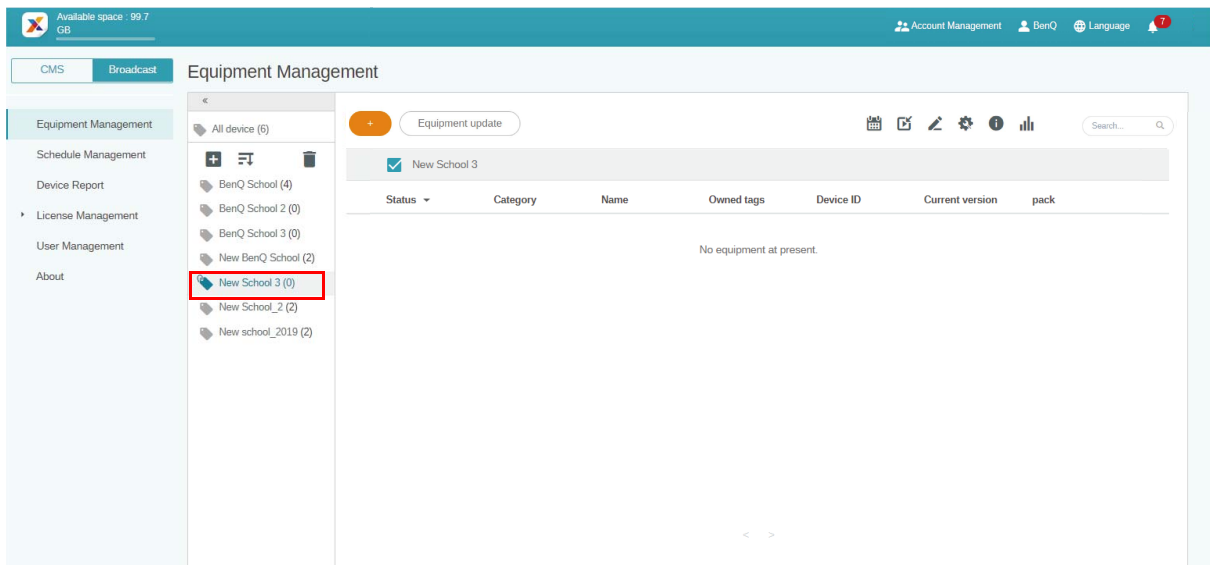


3. The tag “New School 3”, is successfully created.



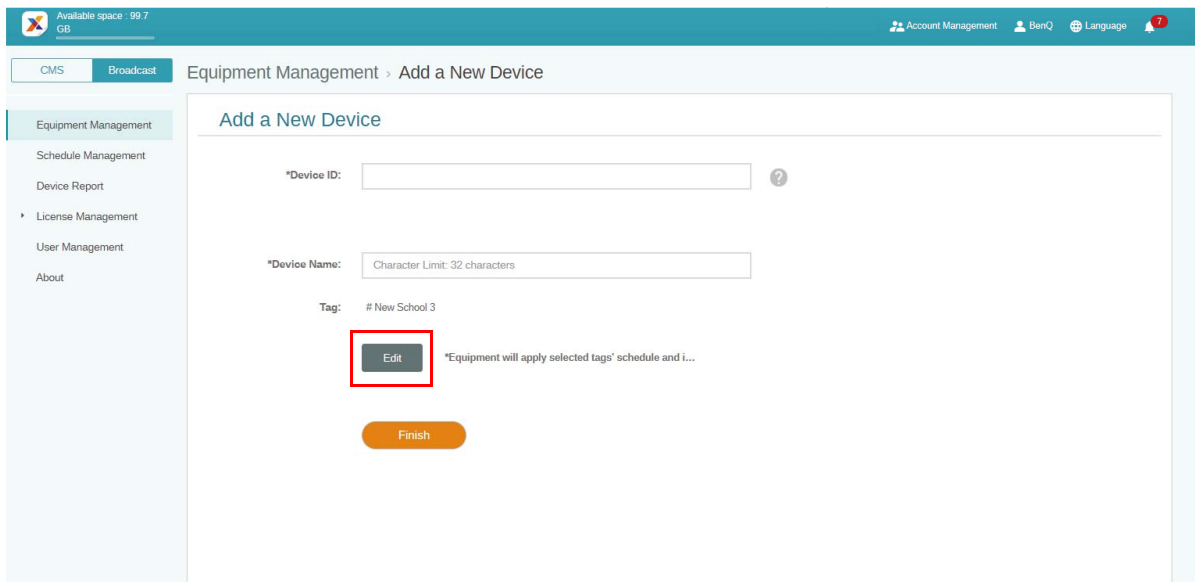
Creating a tag **before** device binding

You can also create a new tag before a device is paired with X-Sign Manager.

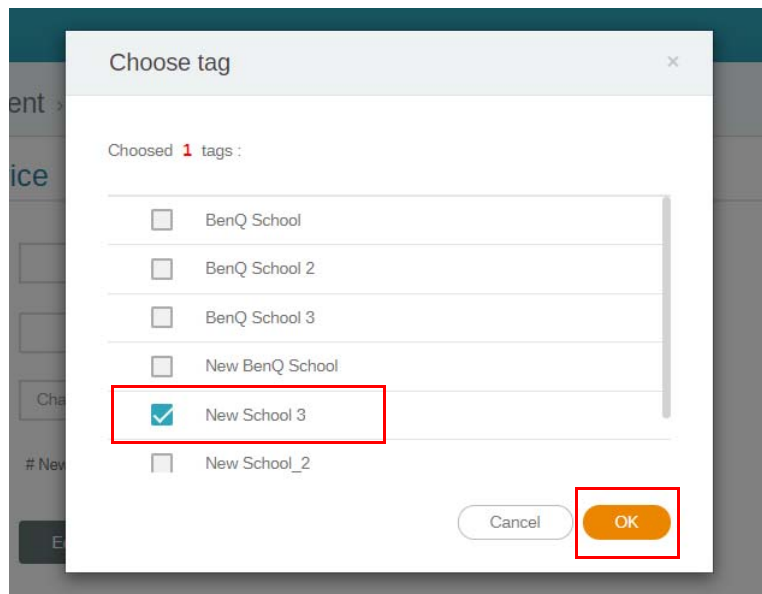


- When selecting **Add a New Device:**

1. Fill in the device ID shown on the display and enter the device name. Click **Edit** to choose a tag.

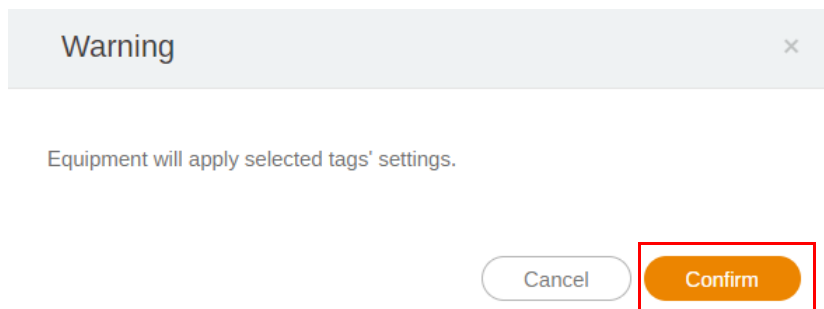


2. Click **OK** to confirm.



A device can be put into multiple tags.

3. A warning message will pop up. Click **Confirm** to proceed.



4. Click **Finish** to complete the action.

Available space: 99.7 GB

Account Management BenQ Language 7

CMS Broadcast Equipment Management · Add a New Device

Equipment Management

- Schedule Management
- Device Report
- License Management
- User Management
- About

Add a New Device

*Device ID:

*Device Name: Character Limit: 32 characters

Tag: # New School 3

Edit *Equipment will apply selected tags' schedule and i...

Finish

- When selecting **Join the service** (for version v2.3.0.0):

1. Select the tag that you want to apply for the equipment. Click **Join** to confirm.

Join service

Please check the device setting tag : Please select tag

<input checked="" type="checkbox"/>	Name	Model	Owned tags
<input checked="" type="checkbox"/>	RP7502C325	RP7502	BenQ

Back

Join

2. You can see the tag on the main page.

Available space: 255.2 GB

Account Management BenQ Language 5

CMS Broadcast Equipment Management

Equipment update

All device (1)

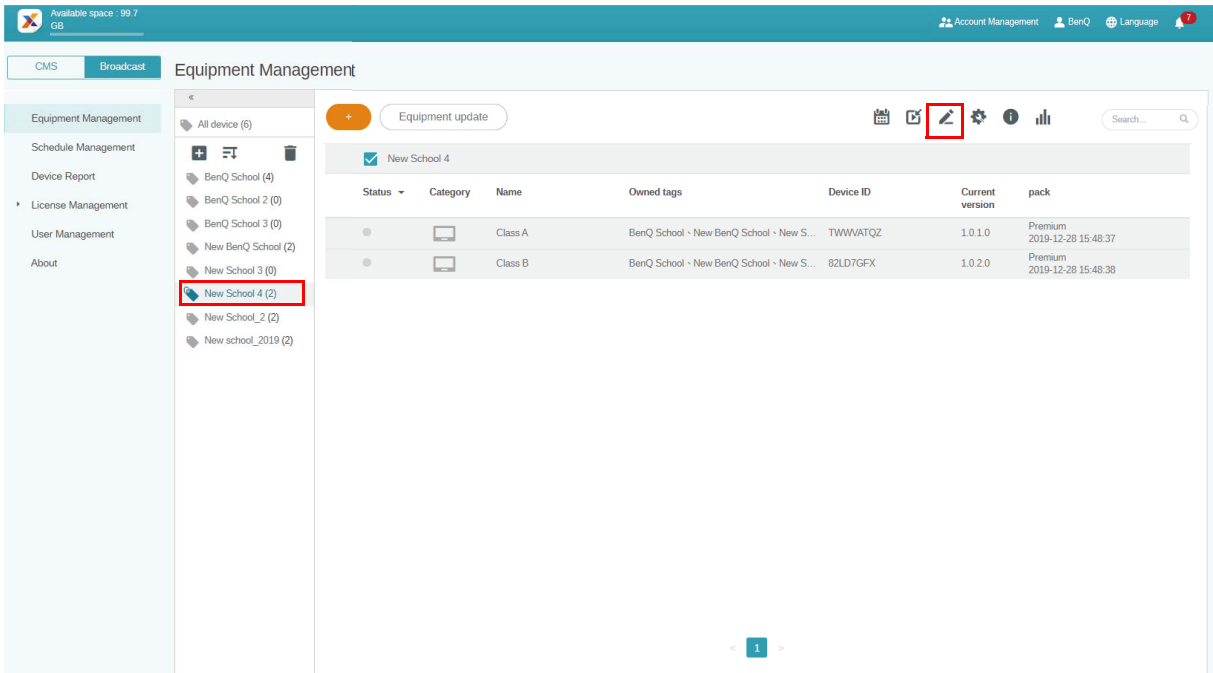
BenQ (1)

Status	Category	Name	Owned tags	Device ID	Current version	Solution
●		RP7502C325	BenQ	OUM6R1Y6REQ6Q1Y6Q2M...	2.3.1.1	

< 1 >

Editing tags

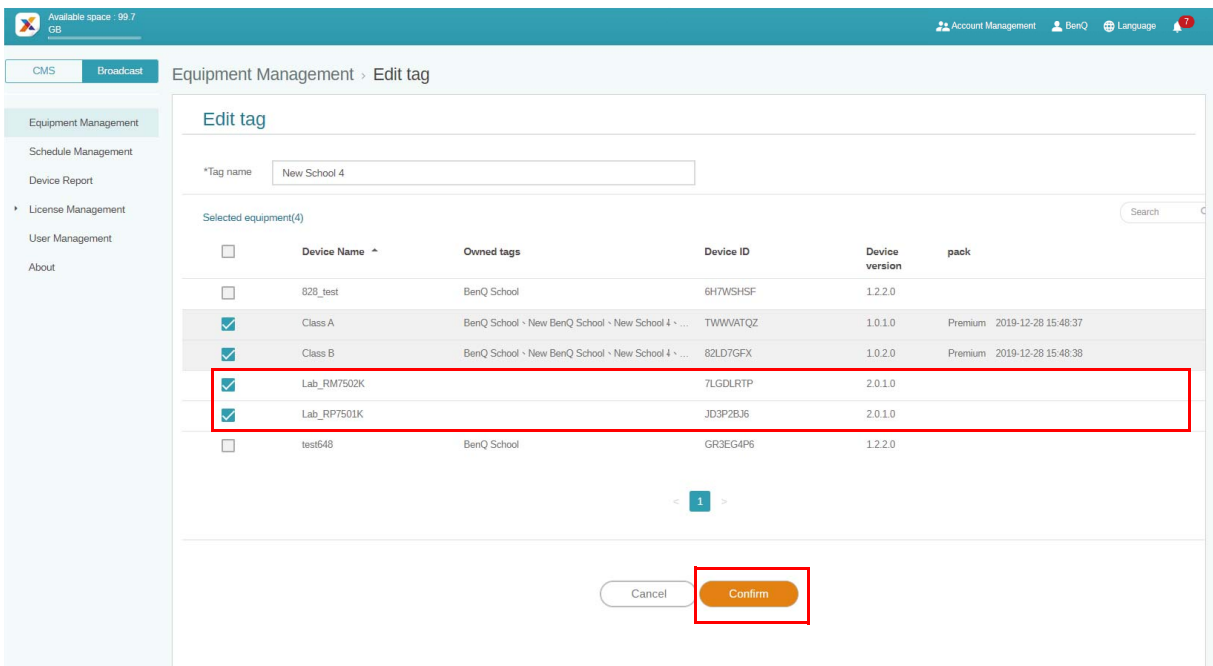
1. You can edit tags by selecting the tag and clicking .



The screenshot shows the 'Equipment Management' interface. On the left, a sidebar lists various management options. The main area displays a list of tags under 'All device (6)'. The tag 'New School 4 (2)' is selected and highlighted with a red box. In the top right corner of the main area, a toolbar contains several icons, with the edit icon (a pencil) highlighted by a red box. Below the toolbar, a table lists the details for the selected tag 'New School 4'.

Status	Category	Name	Owned tags	Device ID	Current version	pack
	Class A		BenQ School · New BenQ School · New S...	TWWATQZ	1.0.1.0	Premium 2019-12-28 15:48:37
	Class B		BenQ School · New BenQ School · New S...	82LD7GFX	1.0.2.0	Premium 2019-12-28 15:48:38

2. Select new devices to be added to the tag and click **Confirm**.



The screenshot shows the 'Edit tag' interface. The tag name is 'New School 4'. Below, a table lists 'Selected equipment(4)'. The rows for 'Class A', 'Class B', 'Lab_RM7502K', and 'Lab_RP7501K' are selected, indicated by checked checkboxes and a red box around the entire row. At the bottom, there are 'Cancel' and 'Confirm' buttons, with the 'Confirm' button highlighted by a red box.

Device Name	Owned tags	Device ID	Device version	pack
828_test	BenQ School	6H7WSHSF	1.2.2.0	
Class A	BenQ School · New BenQ School · New School 4 · ...	TWWATQZ	1.0.1.0	Premium 2019-12-28 15:48:37
Class B	BenQ School · New BenQ School · New School 4 · ...	82LD7GFX	1.0.2.0	Premium 2019-12-28 15:48:38
Lab_RM7502K		7LGDLRTP	2.0.1.0	
Lab_RP7501K		JD3P2R36	2.0.1.0	
test648	BenQ School	GR3EG4P6	1.2.2.0	


3. New devices are added to the tag.

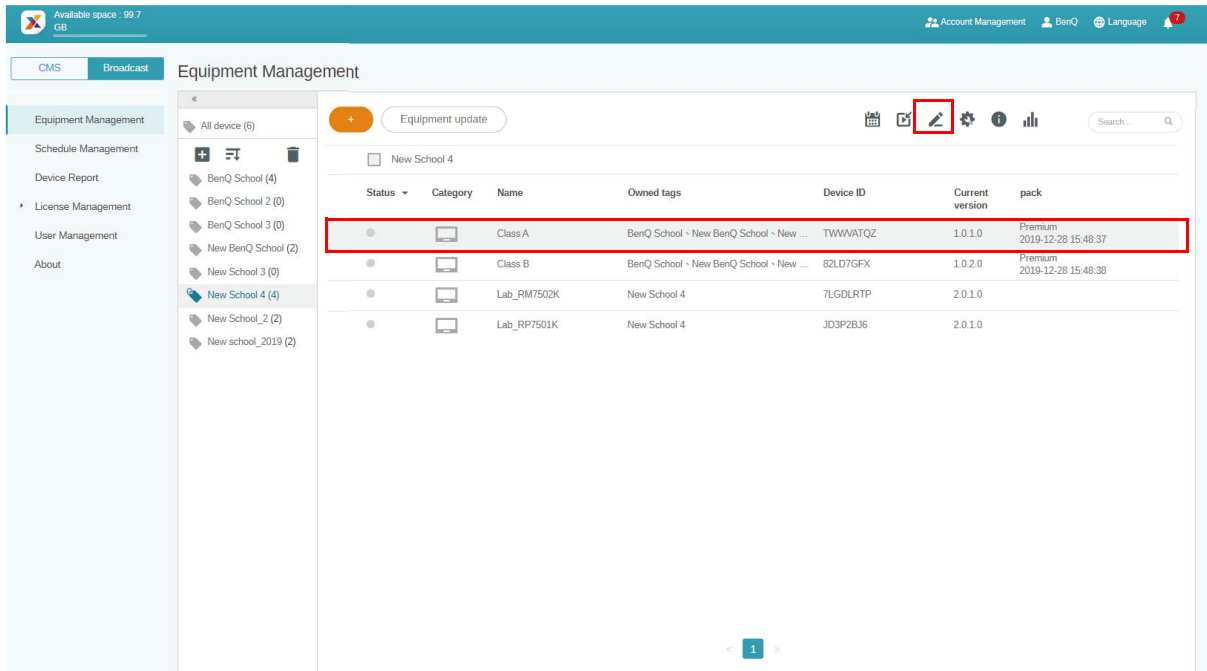
The screenshot displays the 'Equipment Management' interface. At the top, there is a header with 'Available space: 99.7 GB', 'Account Management', 'BenQ', 'Language', and a notification icon. Below the header, there are tabs for 'CMS' and 'Broadcast'. The main content area is titled 'Equipment Management' and features a sidebar on the left with navigation options: 'Equipment Management', 'Schedule Management', 'Device Report', 'License Management', 'User Management', and 'About'. The main area shows a list of devices under the heading 'All device (6)'. A search bar and 'Equipment update' button are visible. A table of devices is displayed, with the following columns: Status, Category, Name, Owned tags, Device ID, Current version, and pack. Two rows are highlighted with a red border:

Status	Category	Name	Owned tags	Device ID	Current version	pack
	Class A	Class A	BenQ School \ New BenQ School \ New ...	TWWVATQZ	1.0.1.0	Premium 2019-12-28 15:48:37
	Class B	Class B	BenQ School \ New BenQ School \ New ...	82LD7GFX	1.0.2.0	Premium 2019-12-28 15:48:38
	Lab_RM7502K	Lab_RM7502K	New School 4	7LGDLRTP	2.0.1.0	
	Lab_RP7501K	Lab_RP7501K	New School 4	JD3P2BJ6	2.0.1.0	

At the bottom of the page, there is a pagination control showing '< 1 >'.

Editing devices

1. You can edit the device by selecting the device name and clicking .

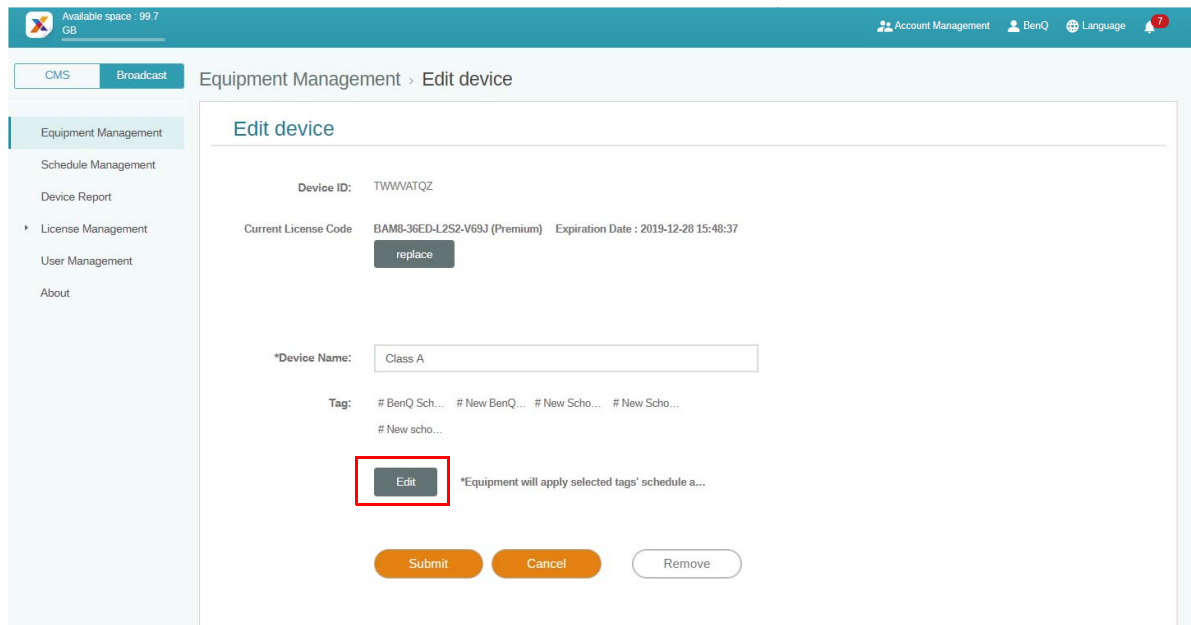


Equipment Management

Equipment update

Status	Category	Name	Owned tags	Device ID	Current version	pack
		Class A	BenQ School - New BenQ School - New ...	TWWVATQZ	1.0.1.0	Premium 2019-12-28 15:48:37
		Class B	BenQ School - New BenQ School - New ...	82LD7GFX	1.0.2.0	Premium 2019-12-28 15:48:38
		Lab_RM7502K	New School 4	7LGDLRTP	2.0.1.0	
		Lab_RP7501K	New School 4	JD3P2BJ6	2.0.1.0	

2. Click **Edit** to continue. Choose the tag and click **OK**.



Equipment Management > Edit device

Device ID: TWWVATQZ

Current License Code: BAM8-36ED-L2S2-V693 (Premium) Expiration Date: 2019-12-28 15:48:37

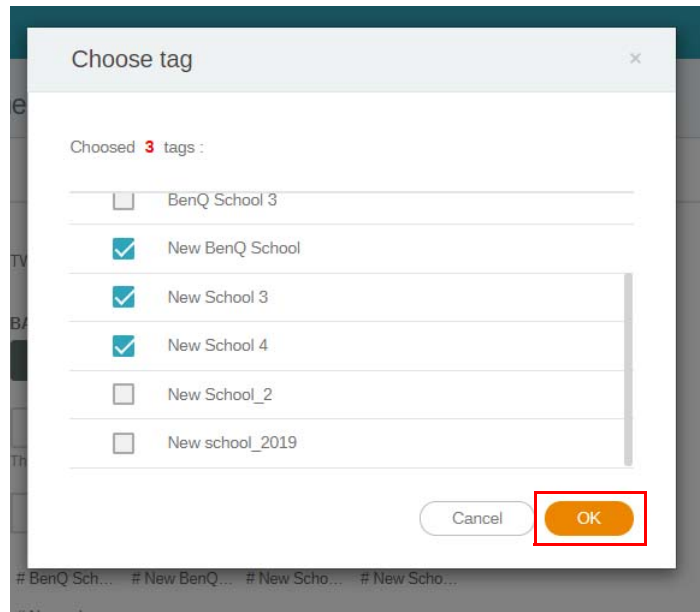
replace

*Device Name: Class A

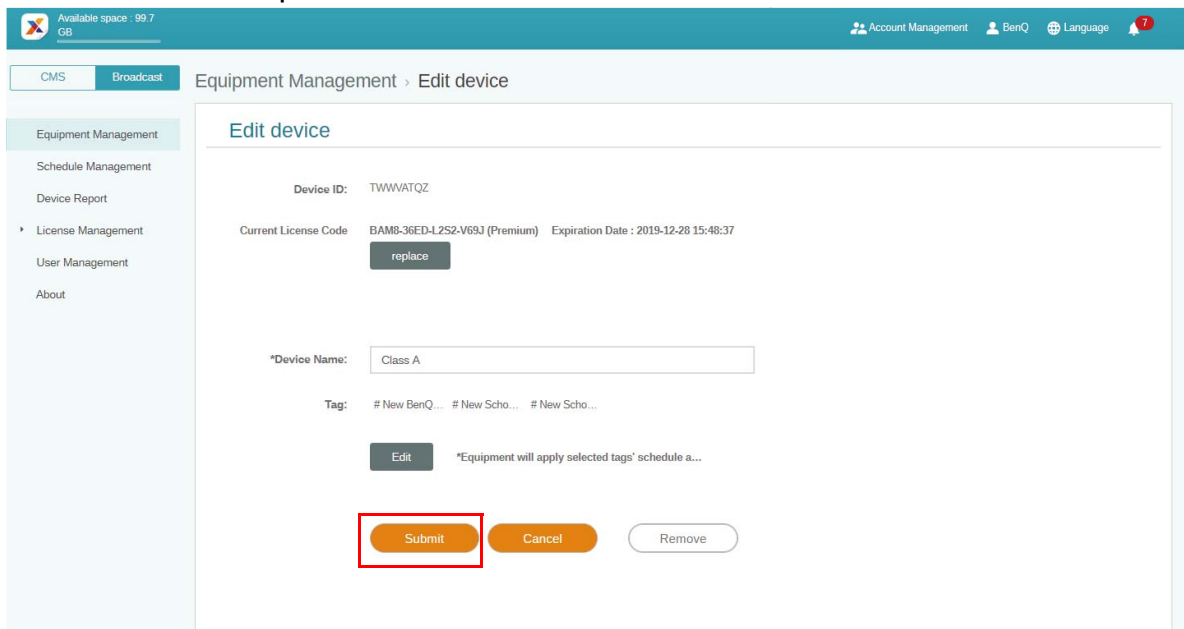
Tag: # BenQ Sch... # New BenQ... # New Scho... # New Scho...
New scho...

Edit *Equipment will apply selected tags' schedule a...

Submit Cancel Remove



3. Click **Submit** to complete the action.



Equipment update

1. To update the device, click **Equipment update**.

The screenshot shows the 'Equipment Management' interface. On the left is a navigation menu with options like 'Equipment Management', 'Schedule Management', 'Device Report', 'License Management', 'User Management', and 'About'. The main area displays a list of devices under 'New School 4'. A red box highlights the 'Equipment update' button at the top of the device list. Below the button is a table with columns: Status, Category, Name, Owned tags, Device ID, Current version, and pack.

Status	Category	Name	Owned tags	Device ID	Current version	pack
	Class A		BenQ School - New BenQ School - New S...	TWWWATQZ	1.0.1.0	Premium 2019-12-28 15:48:37
	Class B		BenQ School - New BenQ School - New S...	82LD7GFX	1.0.2.0	Premium 2019-12-28 15:48:38

2. Select the device you want to update, then click **Update**.

The screenshot shows the 'X-Sign Player Update' interface. On the left is a navigation menu. The main area displays a table of devices with columns: Device Name, Description, Current version, Last Updated, and Update Status. A red box highlights the 'Update' button at the top left. Another red box highlights the rows for 'Class A' and 'Class B', which have their checkboxes selected.



Device Name	Description	Current version	Last Updated	Update Status
<input type="checkbox"/> 828_test		v1.2.2.0		Haven't updated yet
<input checked="" type="checkbox"/> Class A		v1.0.1.0		Haven't updated yet
<input checked="" type="checkbox"/> Class B		v1.0.2.0		Haven't updated yet
<input type="checkbox"/> Lab_RM7502K		v2.0.1.0		Haven't updated yet
<input type="checkbox"/> Lab_RP7501K		v2.0.1.0		Haven't updated yet
<input type="checkbox"/> test648		v1.2.2.0		Haven't updated yet



Update the device software to the latest version before pairing with X-Sign Manager.

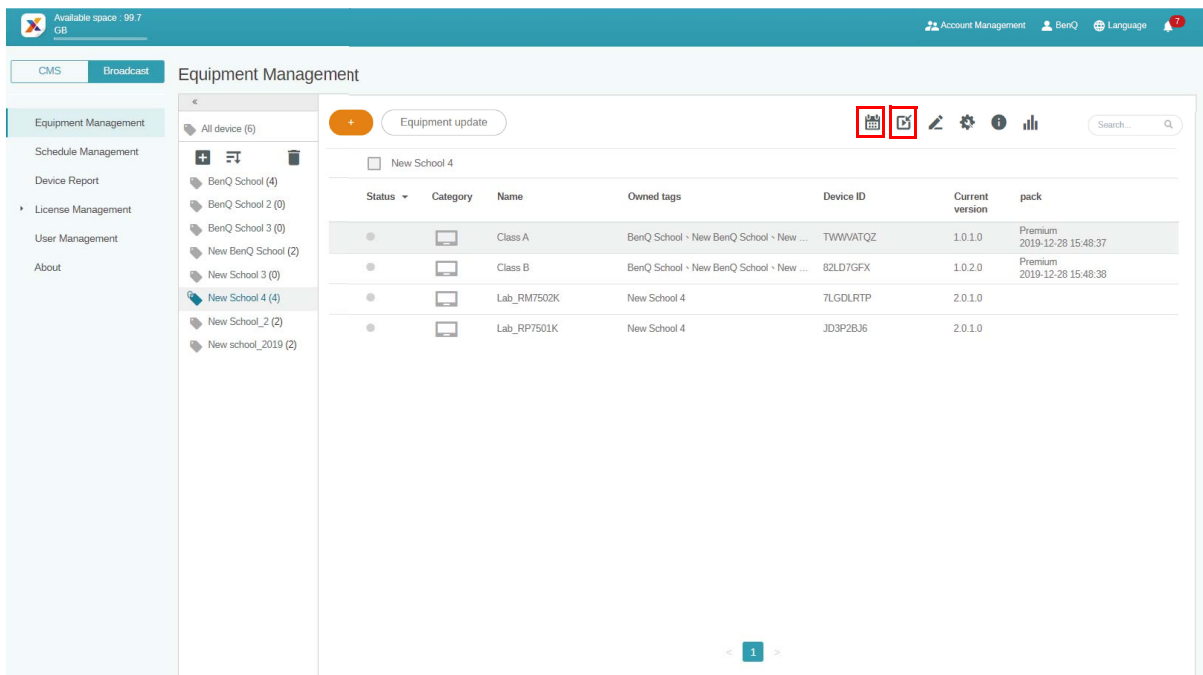
Publishing messages

X-Sign Broadcast makes it easy to share content that is stored either locally or in the cloud, with support for texts, images, videos, office files, YouTube and more.

You can publish messages using **Create Schedule**  or **Create interrupt**  to suit your needs.

Create Schedule employs a calendar structure, delivering your message at a designated date or at a specific time.


Create interrupt can do a quick publish, delivering your message immediately. It is used when you need to deliver emergent messages.

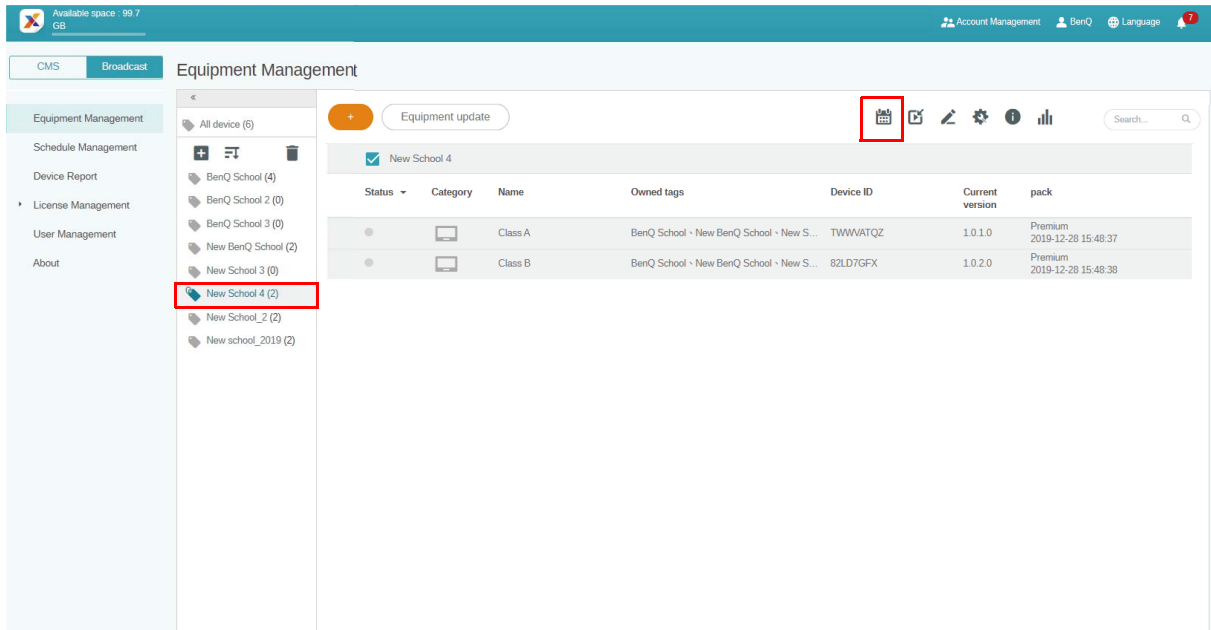


The screenshot shows the 'Equipment Management' interface. At the top, there's a header with 'Available space: 99.7 GB' and user information. The main area is titled 'Equipment Management' and shows a list of devices under 'New School 4'. The table below lists the devices:

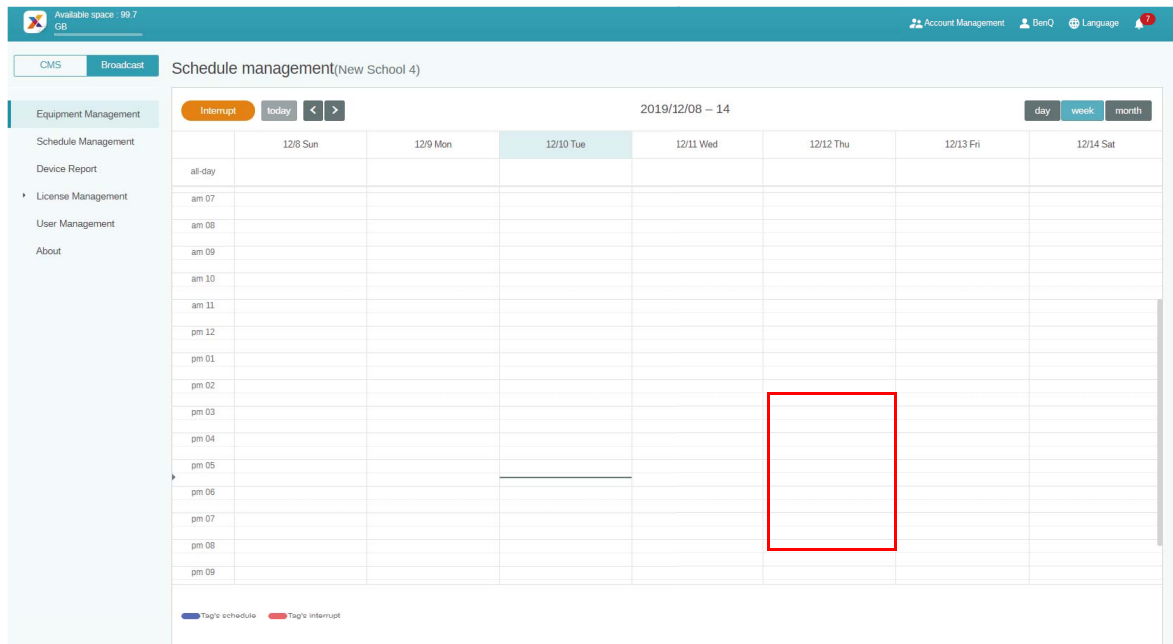
Status	Category	Name	Owned tags	Device ID	Current version	pack
●	Class A	Class A	BenQ School - New BenQ School - New ...	TWWWATQZ	1.0.1.0	Premium 2019-12-28 15:48:37
●	Class B	Class B	BenQ School - New BenQ School - New ...	82LD7GFX	1.0.2.0	Premium 2019-12-28 15:48:38
●	Lab_RM7502K	Lab_RM7502K	New School 4	7LGDLRTP	2.0.1.0	
●	Lab_RP7501K	Lab_RP7501K	New School 4	JD3P2B36	2.0.1.0	

Using Create Schedule

1. Choose the tag or device you want to set schedule and click  to go to the schedule management page. You can publish your message to all devices or specific tags.



2. You can set schedule by selecting the date and time period. The **Create Schedule** window will pop up.



Four schedule creation types are provided: Text, Image, Video, File.

Text (Create Schedule)

Click **Text**. You can edit the content by completing the following fields.

Create Schedule(All device)
✕

Type

Text

Image

Video

★ File

★ Template

Text content

within 800 characters

0/111ROW

Stored as a text template (up to 5 groups)

Style

Text style preview

Notice_1

/

Notice_2

+

Duration

2020-11-14

13

00

to

19

00

All Day

Important message Play a warning tone at the same time and the message cannot be turned off

Repeat playback

Day Every Day

Week End

Preview

Confirm

Cancel

	Item	Description
1.	Text content	Type the message you want to share.
2.	Style	Customize the style by creating your own module. You can add more styles by choosing the rightmost one.
3.	Duration	<ul style="list-style-type: none"> Set the date and time you want to share the message. You can enable Important message and Repeat playback. You can set the end date and choose to repeat by day or week.

Image (Create Schedule)

Click **Image**. You can edit the content by completing the following fields.

Create Schedule(All device) ×

Type **Text** **Image** Video ★ File ★ Template

Choose file 1

Play speed 2

Duration to All Day

Play once

Important message Play a warning tone at the same time and the message cannot be turned off

Repeat playback

Day Every Day

Week End 3

Item		Description
1.	File choose	Click Choose to enter the file uploading page. Then follow the instructions on screen to upload your image to be shown.
2.	Play speed	Select the play speed. Options are 3 seconds, 5 seconds, 10 seconds.
3.	Duration	<ul style="list-style-type: none"> • Set the date and time you want to share the image. • You can enable Important message and Repeat playback. • You can set the end date and choose to repeat by day or week.

Video (Create Schedule)

You can edit the content by completing the following fields.

The screenshot shows the 'Create Schedule' dialog box for video content. At the top, there are tabs for 'Text', 'Image', 'Video', 'File', and 'Template', with 'Video' selected. Below the tabs, there are two main sections highlighted with red boxes and numbered 1 and 2. Section 1, 'Choose file', contains two radio buttons: 'Please select some video files' (selected) with a 'Choose' button, and 'Enter a video link(YouTube)'. Section 2, 'Duration', includes a date picker set to '2020-11-20', a time picker set to '13:00' to '19:00', an 'All Day' toggle, a 'Play once' toggle, an 'Important message' toggle (checked) with the text 'Play a warning tone at the same time and the message cannot be turned off', a 'Repeat playback' toggle (checked), and frequency options: 'Day' (selected) with 'Every 1 Day' and 'Week' (unselected) with 'End 2020-11-20'. At the bottom right, there are 'Confirm' and 'Cancel' buttons.

Item	Description
1.	<p>Choose file</p> <ul style="list-style-type: none"> You can upload videos from your computer. Click Choose to enter the file uploading page. Then follow the instructions on screen to upload your video to be played. You can also enter a YouTube video link to import the video.
2.	<p>Duration</p> <ul style="list-style-type: none"> Set the date and time you want to share the video. You can enable Important message and Repeat playback. You can set the end date and choose to repeat by day or week.

File (Create Schedule)

The basic license cannot use this advanced function. Only the premium license can edit content for files like PowerPoint, PDF, Microsoft Word, Google Slides on Google Drive, Microsoft PowerPoint on Google Drive. Please contact the BenQ Administrator and get the license to publish.

Click **File**. You can edit the content by completing the following fields.

The screenshot shows the 'Create Schedule' dialog box with the following elements:

- Type:** Buttons for Text, Image, Video, **File** (highlighted with a red box and '1'), and Template.
- Choose file:** Radio buttons for 'Please select a file' (with a 'Choose' button) and 'Enter a file link(Google Drive)'. This section is highlighted with a red box and '1'.
- Play speed:** A dropdown menu currently set to '20s', highlighted with a red box and '2'.
- Duration:** A date and time picker showing '2020-11-20' from '13:00' to '19:00'. Below it are toggle switches for 'Important message' and 'Repeat playback', and a frequency selector set to 'Every 1 Day'. This entire section is highlighted with a red box and '3'.
- Buttons:** 'Preview', 'Confirm', and 'Cancel' buttons at the bottom.



Item	Description
1.	<p>File choose</p> <ul style="list-style-type: none"> You can upload files from your computer. The file formats can be Microsoft Word, Microsoft PowerPoint, PDF. Click Choose to enter the file uploading page. Then follow the instructions on screen to upload your file to be played. You can also enter a file link from Google Drive to import the file.
2.	<p>Play speed</p> <p>Select the play speed. Options are 10 seconds, 20 seconds, 30 seconds.</p>
3.	<p>Duration</p> <ul style="list-style-type: none"> Set the date and time you want to share the file. You can enable Important message and Repeat playback. You can set the end date and choose to repeat by day or week.


Template (Create Schedule)

Click **Template**. Edit the content by completing the following fields.

Create Schedule(All device) ✕

Type

Template content  

Text style 80 

Duration to All Day

Important message

Repeat playback

Day Every Day



Week End

Edit the text style

2

Create Schedule(All device) ✕

Type

Template content  

Image

Duration to All Day

Important message

Repeat playback

Day Every Day

Week End

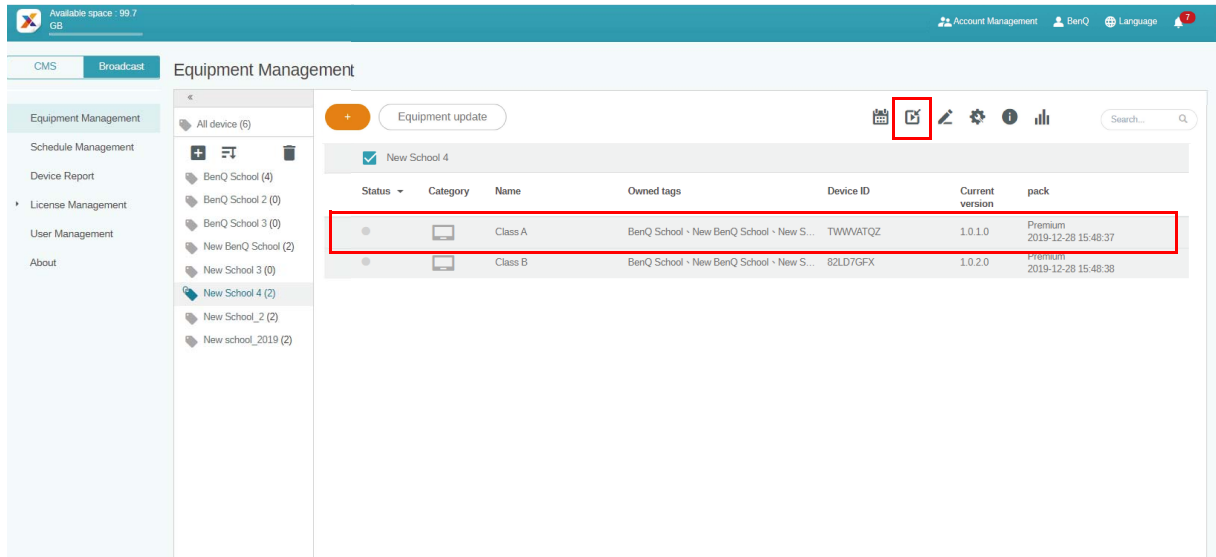
Choose the image

Item		Description
1.	Template content	<ul style="list-style-type: none"> • You can use the constructed template to create the schedule. The default texts and images are for coronavirus prevention. You can change the texts and images by simply clicking them. • By clicking the texts, you can edit the text style to change the default ones. • By clicking the image, you can upload a new image to replace the default one. The image can be changed one by one.
2.	Duration	<ul style="list-style-type: none"> • Set the date and time you want to share the template. • You can enable Important message and Repeat playback. • You can set the end date and choose to repeat by day or week.

3. After all configuration is set, click **Confirm**. You will see the schedule on the schedule management page.

Using Create interrupt

- Choose the tag or device you want to add interrupt and click . You can publish your message to all devices or specific tags.



Four interrupt creation types are provided: Text, Image, Video, File.

Text (Create interrupt)

Click **Text**. You can edit the content by completing the following fields.

Create interrupt(All device) ✕

Type: Text Image Video ★ File ★ Template

Text content

within 800 characters

0/11Row

Stored as a text template (up to 5 groups)

Style

Text style preview

Notice_1

File preview

Notice_2

+

Important message Play a warning tone at the same time and the message cannot be turned off

Play length: Minute

Preview
Confirm
Cancel

Item	Description
1.	Text content
2.	Style
3.	Play length

Type the message you want to interrupt.

Customize the style by creating your own module. You can add more styles by choosing the rightmost one.

- You can enable **Important message**.
- Select the play length. Options are 5/10/15/20/25/30/35/40/45/50/55 minutes or 1, 2, 3,..., 23 hours.

Image (Create interrupt)

Click **Image**. You can edit the content by completing the following fields.

Create interrupt(All device) ×

Type **Text** **Image** Video ★ File ★ Template

Choose file Please select some image files Choose 1

Play speed 5s 2

Important message Play a warning tone at the same time and the message cannot be turned off

Play length Play once 3

Custom play time ⌚ 00 10 00

Preview Confirm Cancel

Item		Description
1.	Choose file	Click Choose to enter the file uploading page. Then follow the instructions on screen to upload your image to be played.
2.	Play speed	Select the play speed. Options are 3 seconds, 5 seconds, 10 seconds.
3.	Play length	<ul style="list-style-type: none">• You can enable Important message.• You can set to play once or customize the play time.

Video (Create interrupt)

Click **Video**. You can edit the content by completing the following fields.

The screenshot shows a dialog box titled "Create interrupt(All device)" with a close button (x) in the top right corner. Below the title bar, there are five tabs: "Text", "Image", "Video", "File", and "Template". The "Video" tab is selected and highlighted with a red box. Below the tabs, there are two main sections, each enclosed in a red box and labeled with a red number. Section 1, labeled "1", contains the "Choose file" section. It has a radio button selected for "Please select some video files" with a "Choose" button next to it, and another radio button for "Enter a video link(YouTube)". Section 2, labeled "2", contains the "important message" section with a toggle switch turned on and the text "Play a warning tone at the same time and the message cannot be turned off". Below this is the "Play length" section with a radio button selected for "Play once" and another for "Custom play time" which has a time picker set to "00 10 00". At the bottom right of the dialog are "Confirm" and "Cancel" buttons.

Item		Description
1.	Choose file	<ul style="list-style-type: none">• You can upload videos from your computer. Click Choose to enter the file uploading page. Then follow the instructions on screen to upload your image to be played.• You can also enter a YouTube video link to import the video.
2.	Play length	<ul style="list-style-type: none">• You can enable Important message.• You can set to play once or customize the play time.

File (Create interrupt)

The basic license cannot use this advanced function. Only the premium license can edit content for files like PowerPoint, PDF, Microsoft Word, Google Slides on Google Drive, Microsoft PowerPoint on Google Drive. Please contact the BenQ Administrator and get the license to publish.

Click **File**. You can edit the content by completing the following fields.

Create interrupt(All device)

Type **Text** **Image** **Video** **★ File** ★ Template

Choose file Please select a file **Choose** 1

Enter a file link(Google Drive) i

Play speed 20s 2

Important message Play a warning tone at the same time and the message cannot be turned off 3

Play length 00:10:00

Preview Confirm Cancel

Item		Description
1.	Choose file	<ul style="list-style-type: none">You can upload files from your computer. The file formats can be Microsoft Word, Microsoft PowerPoint, PDF. Click Choose to enter the file uploading page. Then follow the instructions on screen to upload your file to be played.You can also enter a file link from Google Drive to import the file.
2	Play speed	Select the play speed. Options are 10 seconds, 20 seconds, 30 seconds.
3.	Play length	<ul style="list-style-type: none">You can enable Important message.You can set to play once or customize the play time.

Template (Create interrupt)

Click **Template**. You can edit the content by completing the following fields.

Create interrupt(All device) ×

Type Text Image Video ★ File ★ Template

Template content

Important message Play a warning tone at the same time and the message cannot be turned off

Play length

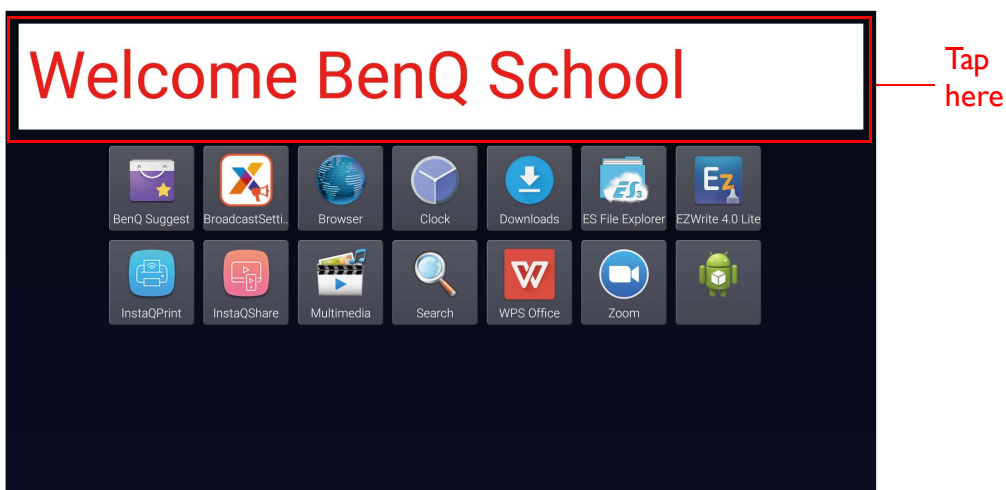
1

2

Preview Confirm Cancel

Item	Description
1. Template content	You can change texts and images to create interrupt. To change the texts and images, read Template (Create Schedule) on page 33 for more information.
3. Play length	<ul style="list-style-type: none"> You can enable Important message. You can set to play once or customize the play time.

- After all configuration is set, click **Confirm**. You will find the interrupted message/image/video/file on the display.
- You can close the broadcast by tapping the interrupted message area.



4. A message will pop up. Click **Confirm** to close the broadcast.

Close this broadcast ?

Closing the content will not be restored and redisplayed.
Are you sure you want to close it ?

Confirm

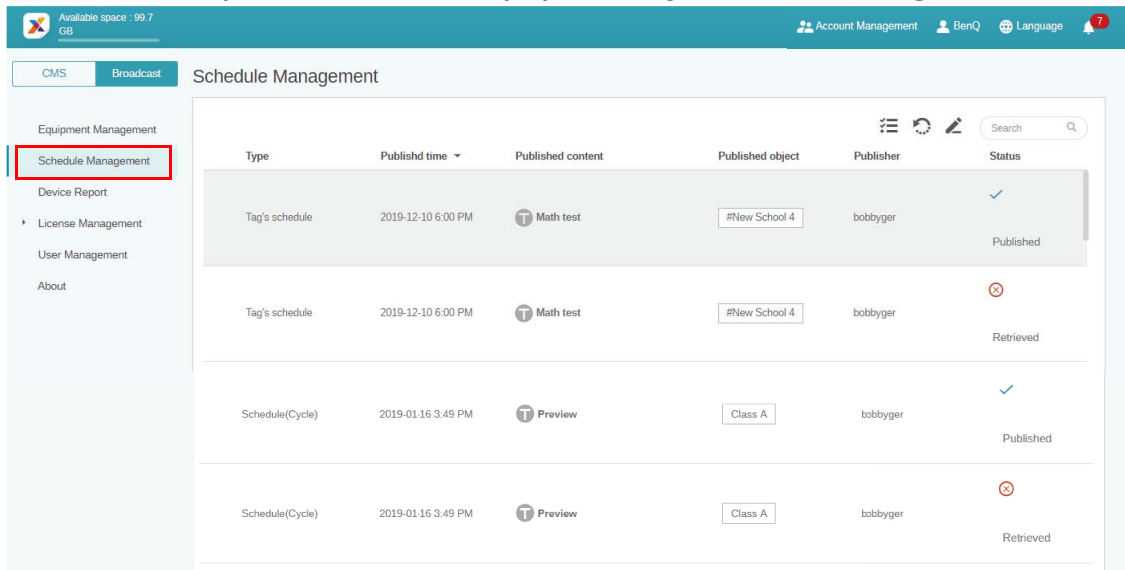
Cancel



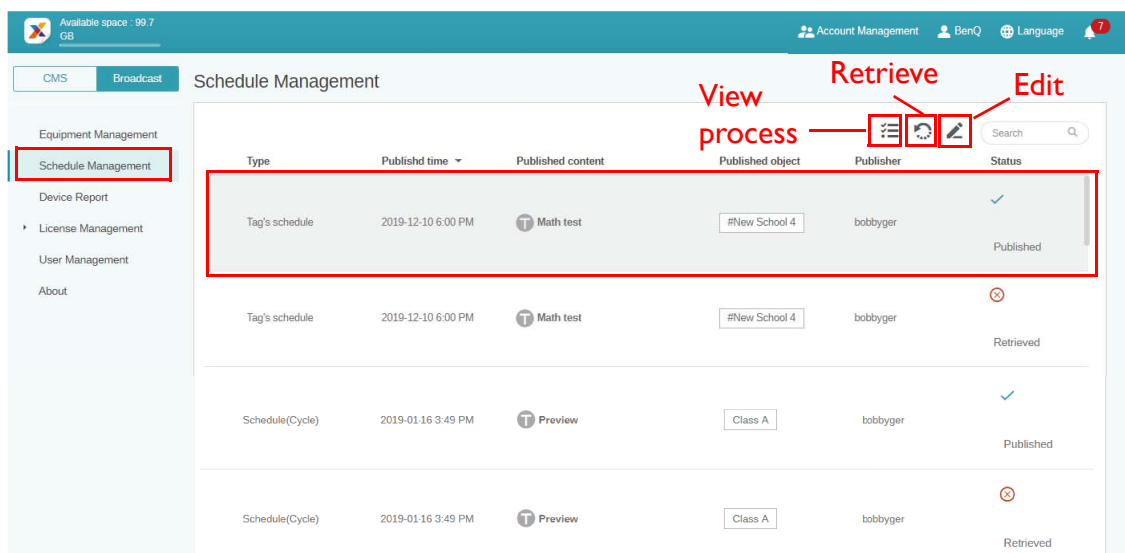
Newly created interrupt will overwrite the previous one.


Schedule Management (History)

You can check and edit your broadcast history by selecting **Schedule Management**.



1. Select the type (schedule or interrupt) you want to check. You can retrieve or edit the selected item.




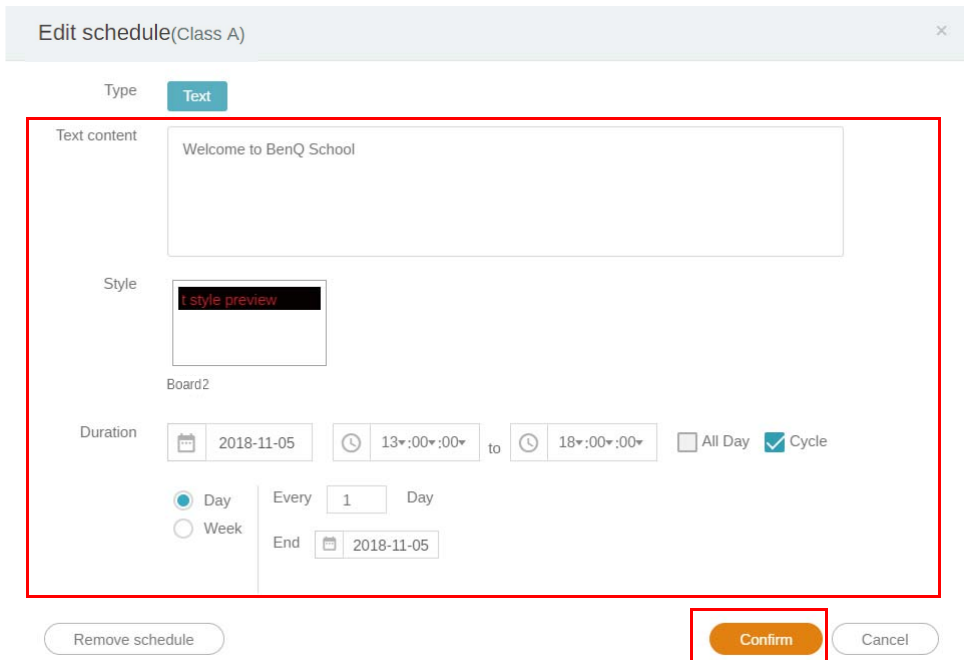
2. After clicking , you will see a warning in a popup window. Click **Confirm** if you want to retrieve the schedule or interrupt.



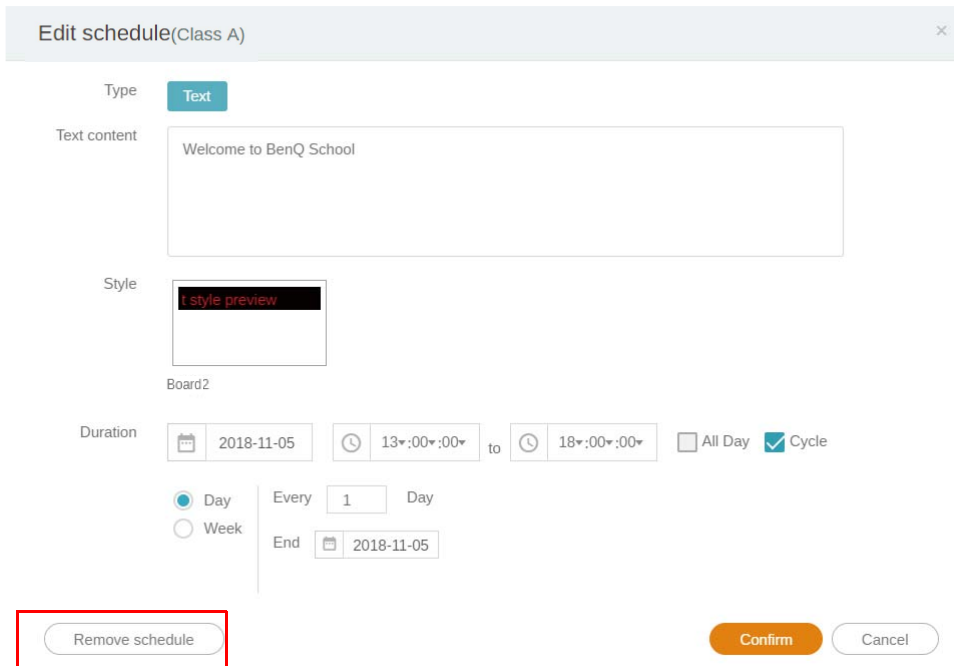
Confirm retrieve the schedule?



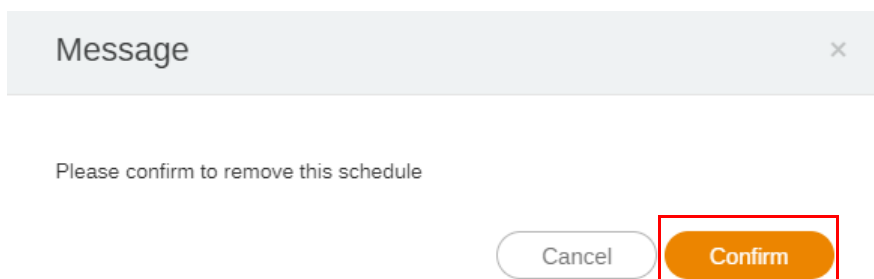
3. After clicking , you will see an editing window. Click **Confirm** after all editing is set.



4. If you want to delete a schedule or interrupt, you can also click the remove button.

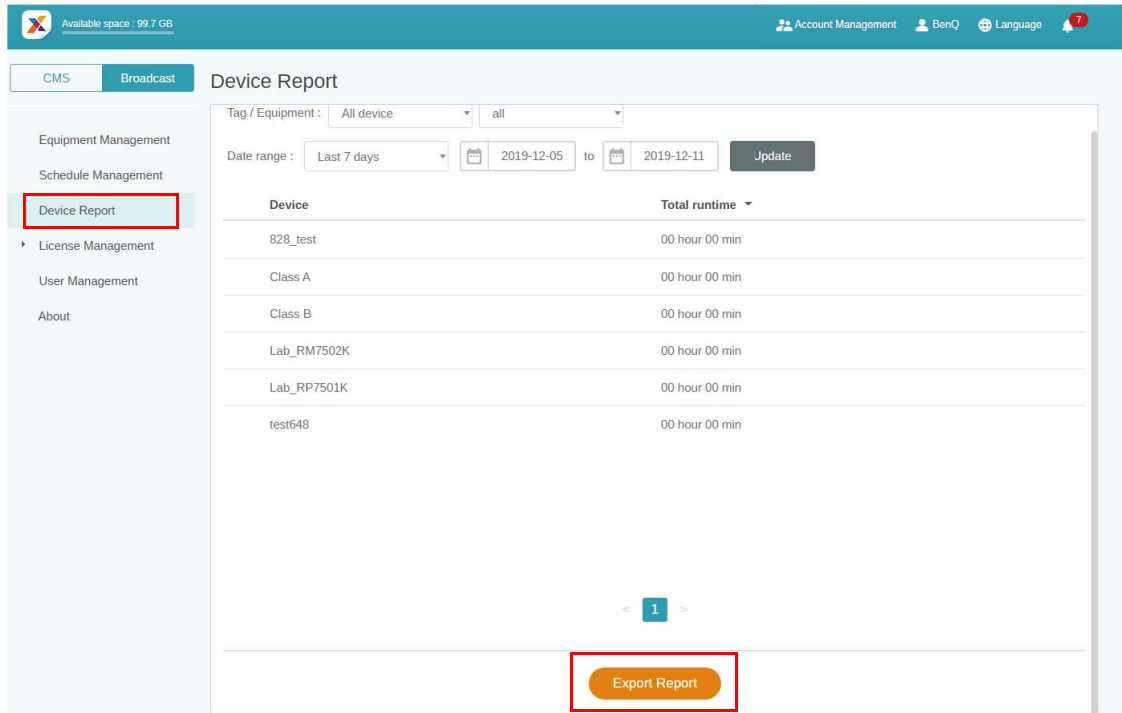


5. You will see a message in a popup window. Click **Confirm** if you want to remove the schedule or interrupt.




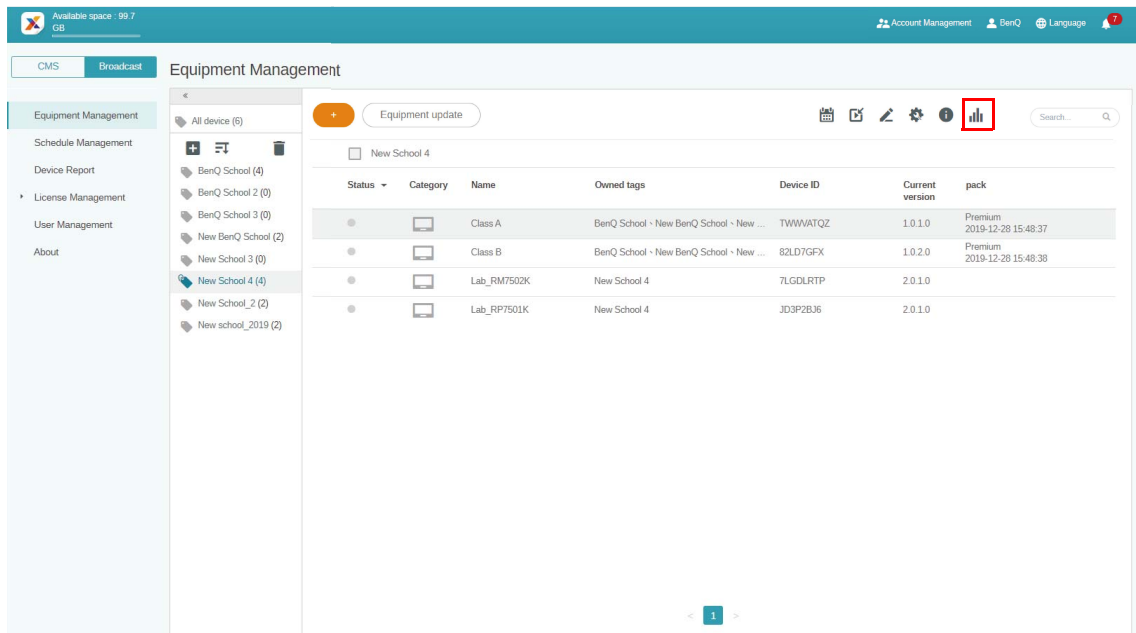
Device Report

1. To access the activity report of the devices, click **Device Report**.
2. Choose **Tag/Equipment** and **Date range**, then click **Export Report**.



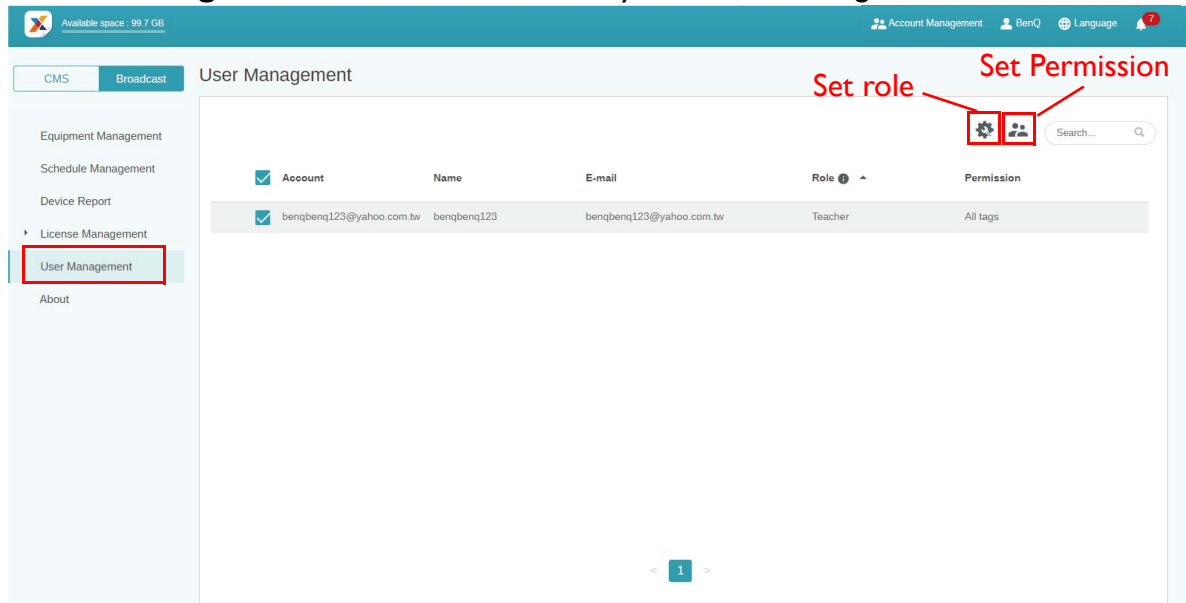
3. The report is exported as a csv file. You can open it with Microsoft Excel.


4. You can also export the report by clicking .



User management

Go to **User Management** and select the account you want to manage.




- As the administrator, you can set the role for the account by clicking . You can set the account to be Administrator or Teacher.

Set role ✕

Administrator

Teacher

Cancel apply

- As the administrator, you can also set permission for the account by clicking . You can assign the account to edit broadcasts on devices in specific display groups.

Set Permission ✕

All tags

BenQ School

BenQ School 2

BenQ School 3

New BenQ School

New School 3

New School 4

New school 5

New School_2

New school_2019